



GLENCOE PARK DISTRICT BEACH AND LAKEFRONT ADVISORY GROUP
Tuesday, February 4, 2014 – 7:00 p.m.
Takiff Center

Consistent with the requirements of the Illinois Compiled Statutes
5 ILCS 120/1 through 120/6 (Open Meetings Act), notices of this meeting were posted.
Location of the meeting is the Takiff Center, 999 Green Bay Rd, Glencoe, IL 60022

AGENDA

- I. Introductions
- II. Mission/Vision Statement
- III. 2013 Survey Results
- IV. 2014 Operational Updates
- V. Highland Park and Northbrook Agreement Update
- VI. Fourth of July Event
- VII. Other
- VIII. Adjourn

The Glencoe Park District is subject to the requirements of the Americans with Disabilities Act of 1990. Individuals with disabilities who plan to attend this meeting and who require certain accommodations in order to allow them to observe and/or participate in this meeting, or who have questions regarding the accessibility of the meeting or facilities, are asked to contact the Park District at 847-835-3030. Executive Director E-mail address: lsheppard@glencoeParkDistrict.com



**GLENCOE BEACH and
LAKEFRONT ADVISORY GROUP**

Mission and Vision Statement

*for the Glencoe Beach
and Lakefront Park*

**Presentation to the
*Glencoe Park District Board of Commissioners***

December 18, 2012

Introduction

Glencoe's beaches, bluffs, and Lakefront Park are spectacular assets in a remarkable town. Being a lakefront community gives Glencoe an important part of its identity. Our lake front parks connect our village to Lake Michigan, and give us environmental, recreational, and essential water resources. The Glencoe Beach and Lakefront Park is the main access point to Lake Michigan for residents and patrons who do not live directly on the lake. Lake Michigan, which borders four states and links Glencoe through the Great Lakes ecosystem, the world's largest fresh water basin, to larger regions of the US and Canada. This connection is true of only a handful of Illinois municipalities. Our lakefront beaches at the Glencoe Beach are the crown jewels of the Glencoe Park District. They contribute to Glencoe's high quality of life and the uniqueness of our community.

It is imperative our long-term plans recognize, retain and protect Glencoe's lakefront beaches, bluffs, ravines and by extension, preserve and protect the water quality of Lake Michigan, which we drink and use for recreation.

The Glencoe Beach and Lakefront Advisory Group is very supportive of Park District staff, and appreciative of our facilities and natural environment at the Beach. Observations, ideas and suggestions are meant in the spirit of helping the Park District in its goal of continuous improvement. We are thankful to the Glencoe Park District Board and staff for the opportunity to consider our advice to help enhance this amenity that all of us on the Advisory Group care so deeply about.

Natural Environment

Mission Statement:

To preserve the serenity, natural beauty, vistas, and ecosystems of our lakefront parks, bluffs, overlooks, ravines, beaches, and shoreline, in order to encourage Glencoe residents, patrons and visitors to come the beach.

Assets:

Glencoe's Lakefront Park is centrally located in our Village, within sight and walking distance of our historic train station. It is shaded by heritage oaks, and Glencoe Park District staff skillfully maintain the park, trees, and open landscape. The Lakefront Park crosses between Hazel and Park Avenues, and offers a balance of active and passive uses, with pathways, benches, and picnic tables. It provides access to spectacular vistas of Lake Michigan and beach shoreline, copious open space, yet also includes a tot-lot and tennis courts next to the Park Ave street-end turnaround. Other assets include drinking fountains, fully accessible walks and overlooks, attractive plantings, and an appropriate amount of free parking and bicycle racks for those who cannot walk to the beach. Trash and recycling receptacles help allow patrons to keep the park clean.

Beautiful low limestone walls, benches, and intelligent flower plantings enhance Park and Hazel Avenue bluff overlooks. Trees are trimmed to provide open vistas of the lake.

The ecosystem immediately below the bluff was cleared years ago and native plants restored, bringing a mélange of flowers, insects, and birds.

The Glencoe Beach's open shoreline provides unobstructed views of Lake Michigan, with swimming, sailing and water treatment plant beach infrastructure set back into the toe of the bluffs. The Beach and Lakefront Park are wonderful assets for neighbors, residents, patrons and visitors.

Observation:

The littoral drift of formerly underwater sand has recently increasing the square footage of sand space on the beach, while making swim areas shallower.

What's Working:

Serenity, beauty, ambience, open space, access to the Lake. Long views East and South. A long view North along the shoreline and pier. Natural bluff and waterfront views from the bluff. This natural beauty is a reason for residents and visitors to come to the beach.

What's Not Working:

Built environment competes for space with the natural environment. Long-term plans should, where possible, give the natural environment precedence over structures. Parts of the bluff area are eroded, with damage to the halfway house and stairs. "Off path" walkers have created scars down the bluff, and restoration efforts are recommended to prevent further erosion. Bluff needs more regular maintenance, including removing invasive plants and plantings to attract and retain diverse species of flora and fauna. In addition, some of the natural area borders at the beach level need attention. Drainage down the bluff above the boating beach access is inadequate, and the Village and the private landowner need to better address storm water outflow to the lake at that point, to preserve stairs, buildings, and hillside and to protect the Lake's water quality.

Ravines and bluffs to the north of the swimming beach should be protected, and pollution from storm water runoff through Village drainage pipes into the lake be addressed, to reduced the number of swimming beach closings that follow summer rainstorms. Naturalistic storm water retention projects might be part of a long-term plan undertaken in cooperation with the Village. (Several studies have shown that storm water runoff into Lake Michigan can be as detrimental to water quality as sanitary sewage.)

Vision of the Future:

Well-planned and maintained natural areas, open spaces, beauty, serenity and vistas. Utilize naturalists to design plantings to recreate indigenous ecosystems to attract insects and birds. Expand this ecosystem as feasible. Plan should balance public access and the management and regulation of crowds on their consequences to natural assets and historic character. Establishment of a long term plan to preserve the bluff and park views, control water runoff and minimize water pollution.

Suggested next steps:

Organize effort for immediate removal of overgrowth on bluff to restore open areas for flowers and vistas. Consult with botany experts to determine best mix of annual and perennial plants to attract desired fauna. Develop regular program of weeding and clearing of unwanted growth at beach level.

Ideas to consider:

Staff should explore protocols for water testing and proactively examine sources of water pollution near the Glencoe Beach, becoming advocates for clean water. This includes consulting with Village staff to understand improve storm water management practices to eliminate or reduce water pollution. Work with Village of Glencoe to improve natural storm water management and reduce beach closures due to pollution. In addition, staff should encourage the Village to develop a program for increased pruning of parkway trees on Park and Hazel to enhance lake views. Finally, planning that impacts the bluff

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environment, water runoff or the “street end” beaches owned by the Village should be integrated with planning for the Park District Beach, considering the needs of the residents and patrons who may not live directly on the lakefront.

The district should also have a better understanding of factors impacting rising and falling water levels and the littoral drift in the event that any changes to the beach and sand footprint are required to maintain the beach and operations environment.

Built Environment

Mission Statement: Provide a limited amount of infrastructure and amenities for waterfront recreational and instructional activities and access the lake and to the shoreline's natural beauty.

Assets: Swimming Beach: Beach house (with showers, bathrooms, guard desk and offices, storage, snack concession and kitchen), Sprayground, volleyball, sun shelters/trellis, rental hut, pier, and swimming area. The pier to the south of the swimming beach is relatively new, and is designed for strolling, with benches and tables for picnicking. It is bordered by an attractive railing. There are trash and recycling receptacles and a public drinking fountain.

Boating beaches (South and North): Boating spaces, lockers, and the boathouse. Lakefront Park bluff overlooks: benches and stonework wall. The stone entry structure ("Halfway House") at the midpoint of the bluff beach access, the stone staircase down to the beach house, and the architecturally distinct Safran Beach house are a signature for the Glencoe community and should be regularly maintained and refurbished. Visually the beach structures echo Glencoe's water treatment plant, which sits between our swimming and boating beaches. This structural cohesiveness between Village and Park District-owned buildings is valuable, and should be maintained.

The Park District also owns the beach area immediately south of the pier area (approximately 50 to 100 feet of beach front as a result of a donation to the Park District_.

What's Working:

Infrastructure additions (sun shelters/trellis) and improvements (beach house) and limited commercialization (shelter and kayak rentals) have improved the beach-going experience. We have one of the most user-friendly, family-oriented public beaches in Illinois. In 2012, Glencoe PD attracted 600 non-resident beach token subscribers, as families far beyond our village appreciate our public beach and its services.

What's Not Working:

Halfway House and stairs structure need regular inspections and repairs (currently in process). Space on the beach must be organized for swimmer safety, staff flexibility, and non-motorized boating services. Some facilities have outlived their useful life and need to be replaced (South beach shed), or might be relocated to provide additional area on the beach for patron use (south beach driveway to water plant). Long-term plan might address the water plant beaches, which are currently not open to recreational uses. There may be opportunities to do some reconfiguring of the south beach house to increase its utility to patrons. It would be useful to plan to replace current swim beach drinking

fountain with a fountain/water bottle filler station, to help reduce the use of one-use plastic water bottles on the beach.

Vision for the future:

For the most part the Glencoe Beach is fully and sufficiently developed as it is, and long-term plans should **not** include major re-development or structural expansion. For example, a concrete boat launch is not recommended. However, there may be opportunities to enhance the Beach without changing the basic character of the facilities. This may include plans to better design a link between the north and south beaches. Design any new structures with an architectural design consistent with that of the beach house, halfway house and water plant. Where possible, plan technology for wireless communication and water quality testing upgrades within our existing infrastructure.

Suggested Next Steps:

Consider replacing boating storage shed on South Beach with new, more useful structure. Expand the number of boating lockers on the South Beach, which may also be used by swim token holders for beach storage. Consider redesign of boat and locker spaces on both beaches to better utilize beach and storage space. Explore possible educational and interpretive uses (outdoor classroom) of Park District beach directly south of the pier while maintaining its natural character. Review and consider upgrades to Beach House, including installing better drains in shower areas, reconfigured space to possibly reduce footprint of concessions. Consider drinking fountains that allow water bottle re-filling.

In addition, GPD should work with the Village to address drainage pipe overflow issues near stairway to north boating beach.

Ideas to explore:

There are opportunities to do some joint planning with the Village regarding possible use of Water Plant and the surrounding land. The Park District should work with the village to examine opportunities for this space and ensure the Village and Park buildings continue to complement each other. This may include a discussion to better utilize areas directly east of the water plant.

At some point, the Park District Board may want to initiate a formal facilities and open space planning process for the Glencoe Beach and Lakefront Park using a qualified consulting firm, and our Group would welcome the opportunity to contribute to that process. If and when a formal planning process takes place, the Advisory Group would also suggest that the Village be included as a partner in the process, particularly since a Plat of Survey of the total beach area would include pockets of Village owned land within the Beach footprint, including the water plant. Furthermore, for the benefit of all residents, a coordinated Village/Park District open space plan is desirable.

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In addition, a planning process should consider options for future use of the 50 to 100 foot Park District owned beach space south of the “pier” in a manner consistent with the overall direction of the mission and vision document.

The top of the bluff and the Lakefront Park could use a long term plan for benches, foliage, replacement of playground equipment and exercise equipment, and possible repaving of the path with bricks, in order to enhance the look and feel of the Lakefront Park. Connectivity and walkability should be a priority – options to reduce the need for cars (possible tram from train station lots) could be discussed in coordination with the Village.

Consider development of an architectural design policy to ensure new built assets are designed to have a look and feel consistent with the beach house, halfway house and water plant. Finally, continue to explore opportunities for private funding when new built assets are planned.

Programming and Operations

Mission Statement:

Provide safe access to the Lake Michigan shoreline for recreational, educational and skill-building activities, within the context of maintaining the area's natural beauty. Maintain the current high quality of infrastructure without expansion. Provide access to residents and non-residents while maintaining the “hometown” feel of the beach. Uphold high standards of behavior and customer service and also effectively maintaining and enforcing Park District rules. Provide a level of patron experience that scores at a minimum at the “above average” level or better on surveys, and strives for exceeding expectations in all areas.

Assets:

The facility has well-trained beachfront personnel. Our beach and harbor guards, life-saving personnel, managers, and maintenance staff effectively protect beach goers while simultaneously offering friendly and efficient customer service. Our staff makes our beaches work for everyone, and long-term planning should continue to include the highest level of training available.

Sailing instruction is very popular as a stand alone program and within the summer camps. Beach access for a number of summer day camps is a major factor in camper satisfaction. Park District-sponsored family campouts and sleepovers are very popular. 4th of July fireworks at the beach is a Glencoe tradition. The environment at the beach allows for a feeling of inclusiveness. The facilities allow many private and non-profit organization parties and outings.

Observations:

The Park District performed a 2012 beach survey and other surveys with the beach and boating results listed in an appendix. Input from the survey provided direction to the Advisory Group to make a number of observations and suggestions.

What's Working:

Excellent safety and service record by beach staff and administration. The planning process includes an annual survey, and deep dialogue between staff, the Advisory Group and the Board was a big success in preparing for the 2012 season.

Growing summer day camp use of the beach helps the camp program and promotes beach usage. Popular programs for families and group parties in the Trellis receive good reviews. Sun shelters for groups enhance the family feeling at the beach. Live Music programs attract young families. The 4th of July program brings the community together. The Hobie teaching fleet has been upgraded to enhance the sailing programs.

Seasonal staff appeared to be very motivated in 2012, and generally responded well to most situations, and there was sufficient staff throughout the season. Traditional boating beach services (rescue via Jet Ski, staff help) model scored high on the survey. Expansion of the swim area and addition of second lifeguard chair on the swim beach was helpful on busy weekends reducing the need for swimmers to be outside the swim area, creating a clearer boundary between swimmers and boaters. Additional portable facilities also a plus, particularly during the season after the beach house is closed.

The presence of the sailing program was noted as a major factor in satisfaction for summer camp participants in 2012. The broader sailing program creates a colorful visual environment during the summer which enhances the atmosphere for bathers and visitors. The program also helps create adult programming opportunities at the beach in addition to opportunities for youth.

What's Not Working:

Hot summer brought large crowds. Young beach staff were perceived to struggle while enforce rules, including rules against littering and smoking on the beach. Some patrons needed extra prompting, or Public Safety was called to enforce rules. There were safety issues observed with swimmers outside of swimming area—remediation needed. There were perceived operational gaps between supervisors and seasonal employees at the boating beach at times.

What's Lacking:

Many Glencoe residents use the beach as our dog park during the off seasons and in summer mornings before the beach staff arrives. Public safety has been sporadically enforcing leash law on beach, and angering residents with dogs. Dogs in swimming area before the 10 am opening and on warm weekends in May and September could raise health concerns.

Glencoe's beach programming does not currently include any patron education about the Great Lakes or the importance of clean water to our communities. Natural environment interpretation for children and adults would enhance our community.

Vision of the Future:

Programming and operations that consistently strives to “exceed expectations” on patron surveys, and that serve community needs. Continue to train and design beach staffing to deal with rule enforcement at the same time as continuing excellent safety and service training. Recognize that out-of-town fee payers balance the beach budget every year. Deepen partnership with Public Safety by hosting joint trainings and allowing Beach and Public safety supervisors regular consultations. New programs for environmental conservation, water quality, and ecosystems planning for adults and youth. Youth programming could be developed in cooperation with teachers in Glencoe District 35.

Suggested Next Steps:

Review and enhance staffing model to ensure greater on-site presence of full time manager and seasonal managers at the bathing and boating beaches especially during peak patron times. Continue maintenance of an enrichment environment with seasonal staff combined with on-site and active mid management supervision throughout the full season. Evaluate and enhance management approach regarding expectations of seasonal staff including the peer supervisory model.

Review policies related to how the Halfway House admission process is managed including rules and consequences; enforcing prohibition on auto traffic during peak patron times; connectivity with Public Safety and mature seasonal staff for enforcement. Consider addition of “more mature” seasonal “Beach Services” personnel to support younger staff in enforcement situations.

Continue waterfront Safety training and preparation at a high level. Emphasis on customer service training should also be continued. Implementation of comments in previous paragraph should help improve attentiveness and responsiveness to levels that exceed expectations.

Develop comprehensive program for reviewing signage protocols at the beach, Lakefront Park and tennis courts and recommend permanent solutions.

Review system for admittance for day passes including evaluation of enhancements to the process. Consider development of a plan for “skelton” staffing of the south beach house for warm weekends in late May and early September. Continue to provide extra beach staff for the last day of school for Glencoe District 35’s school children (and other nearby school districts as applicable), who often flock to the beach and the water without supervision on the day school lets out. Consider revising harbormaster staffing models to station a harbormaster on the South boating beach during peak patron times.

There is a need for more regular trash collection on peak patron times, and a more rational system for getting the separated recycling up the hill and into a recycling bin.

Replace the damaged Jet Ski to maintain current levels of responsiveness in rescue situations. As a safety measure, rescue fleet should always include two jet skis. Increase the Hobie Getaway fleet to a number of boats that enable all sailing program students to be trained on the same type of boat at the same time.

The policies around marketing and fee levels generated from beach operations should be managed to enable the beach to at a minimum be a self sustaining operation from the perspective of its “contribution margin”, considering all direct and indirect sources of revenue, and allocating only direct costs related to seasonal beach operations (not including overhead, capital costs or expenditures, or routine park maintenance).

Ideas to explore:

Continue to further examine water testing policies and protocols. Evaluate possible options for beach closing policies. Continue to investigate options for same day water testing. Continue to communicate with state agencies to modify water testing protocols to allow same day testing and opening/closing decisions.

Develop an approach to understand and predict patron attendance patterns and develop an operational and staffing model to differentiate operational needs between peak times and other times. Explore staffing levels including availability of senior staff, security, parking and traffic controls. Determine if and when overcrowding is impacting operations and develop protocols to respond accordingly on a real time basis. Evaluate alternative solutions for parking and traffic for peak patron times. Explore satellite parking and shuttle from train station of peak summer weekends.

Consider moving the swim beach area slightly south to take advantage of the wide stretch of shoreline between the south end of the swim beach and the pier, if possible. Such a move should leave ample clearance safety purposes. Also explore use of “lap lanes” where feasible.

Consider better use of some of the boat space area on the north beach to increase capacity for rental spaces.

Facilities staff should proactively work closely with the recreation staff to develop and market additional weekday programs that encourage residents and patrons to use the beach, including adult exercise classes, yoga, etc. Also, staff can consider beach programs in the fall, and spring.

Review and improve rental hut operations. Create a better system to encourage boat rentals and skippered rentals during peak patron times. The development of a junior fleet program should be encouraged.

Evaluate the current concession arrangement and determine if it meets the needs of patrons in terms of quality and pricing. Consider limiting food, and picnicking, to tables, trellises and pier to avoid bird pests and droppings on beach.

Glencoe Park District should continue to utilize intergovernmental arrangements where appropriate and could consider dog park partnership with Northbrook in exchange for resident rate beach and sailing access, and/or should explore other options utilizing a dog park to serve this community need.



2013/2014 Glencoe Lakefront Report

Submitted by: David Johnson, Facility Manager

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**2013/2014
Glencoe Lakefront Report**

INTRODUCTION

The summer of 2013 was a very interesting year at the Lakefront. We were very impressed with the way staff came together to work through all issues. We had two very successful Family Campouts, we were able to advance some new management techniques and we identified areas of opportunity for the future.

This annual report will review the operations of our lakefront facilities during the 2013 Beach/Boat season. The evaluation will include Glencoe Bathing Beach and Perlman Boating Beach.

Any relevant survey results are included that impact that particular service item. The entire survey data is presented later in this report.

1. Lakefront Operations Review - 2013

The following is a review of the basic Lakefront Operations for 2013. Detailed information on staffing, budget, surveys, programs and capital spending are located in other sections of this report.

a. 2013 Dates/Hours of Operation

Beach: Weekends May 25 - 27 (Memorial Day weekend) and open daily starting June 3 - August 25 and the final weekend of August 30 – September 2

Hours are 10:00 a.m. – 8:00 p.m. (minus Family Campouts and 4th of July)

Starting August 5 staff will guard the beach from 10:00 a.m. – 7:00 p.m.

Boat: Weekends May 4; Open daily June 3 – August 18 and then weekends through October 21

Pre/Post Weekend Hours:

Saturday – Sunday 11:30 a.m. – 6:00 p.m.

Regular Season Hours:

Monday – Thursday 11:30 a.m. – 7:30 p.m.

Saturday – Sunday 10:00 a.m. – 8:00 p.m.

b. Swimming Area

Four buoys define the swim area - 35 yards deep x 75 yards wide. The north end of the swim area was marked by the center of the Halfway House and the south end was about 20 yards north of the pier. The swimming area was expanded from Adda and Paul Safran Beach House doors to the middle of Sun Shelter 4. This designated space has proven to be more than adequate in accommodating swimmers on even the busiest of days and still provides a reasonable response time to the farthest corner of the swim area by our life guards. The expanded area to the north helped keep the northern beach people closer to the designated swim area and away from South Boat launch. This size of a swim area has been tested each year to ensure GPD lifeguards can meet the PDRMA requirements.

c. Additional Beach Services

Many of the other services that are offered on the Lakefront are well liked and provide Glencoe Beach with a unique touch of service excellence. An overview of those services is presented along with any inventory or service notes.

i. The Courtesy Cart

The Courtesy Cart has transformed from a tool for helping people unable to negotiate the bluff to a service for all beach visitors. The cart drivers continually inform management of positive remarks they receive from guests. Many patrons think it is unique that we offer such a wonderful service. The high demand of cart usage has the District hiring 2 – 3 designated cart drivers. This service is extremely useful for patrons, who can no longer negotiate the bluff, expectant mothers and parents with small children. The cart ran from 10:00 a.m. to 5:00 p.m. Monday through Sunday.

ii. Sun Shelter Reservations

The sun shelter has been a great refuge for many groups and camps during the summer of 2013. Many groups came from all over Chicagoland to experience the lakefront. Camp groups came from Glenview, Skokie, Northbrook, Schaumburg, Evanston and Des Plaines. Camp packages were offered to attract groups by offering kayak excursions, food options and volleyball.

Residents and non-residents were able to reserve sun shelters and picnic spots in three time periods; 10:00 a.m. – 1:00 p.m., 1:30 p.m. – 4:30 p.m., and 5:00 p.m. – 8:00 p.m. In 2009, a policy change allowed for advanced reservations for residents with a \$30.00 fee and for non-residents a \$60.00 fee.

iii. Trellis Rentals

The parties scheduled later than 8:00 p.m. were assigned to a lifeguard and supervisor. This was done to keep the bathrooms open, maintain the cleanliness of the grounds, and assist renters with their facility needs. Party types varied from simple

pizza and birthday cake children’s parties to large company picnics with live entertainment and black-tie events featuring elegant catering.

Staff continues to maintain a list of renters from the 2009-2013 seasons to build a marketing database for next season. A mailer will be sent to rental contacts before the season begins in an attempt to increase Trellis rentals.

iv. Rental Hut and Sailboat/Kayak Rental Services

Our rental fleet includes 7 Barnett sailboats, 10 kayaks, 2 hydro bikes and 5 catamarans. In 2013, a Hobie 16 was donated to the Park District. The Rental Hut is staffed Friday through Sunday from 10:00 a.m. – 5:00 p.m. During the week, the Beach Staff assist customers with moving boats. In 2013, updated signage, flagging and announcements were implemented in an attempt to increase traffic and sales. Rentals of our kayaks continue to be the most popular of all activities this summer. Sailing staff were available to assist the Rental Hut staff and perform sail-tests on weekends.

<u>2013 Rental Hut Pricing</u>	<u>Weekdays</u>	<u>Weekends</u>
Sailboat	\$25 per hour	\$40 per hour
Hobie (2 hour max)	\$45 per hour	\$50 per hour
Kayak (3 hour max)	\$20 per hour	\$25 per hour
Beach Chair	\$5 each	\$5 each
Umbrellas	\$3 each	\$3 each

v. Parking

Parking at the beach can be difficult during ideal weekends. The parking issue has been revisited throughout the years and many different options have been discussed. While “free parking” has been one of Glencoe’s most supported traits, it is a challenge to the residents who live in the area.

vi. Concession Stand

Little Red Hen continued to operate the beach concession stand this year and serviced the Fourth of July barbeque and both Beach Campout dinners. They were well prepared for the large number of people served. Staff will continue to make sure Little Red Hen is well prepared next summer to offer meals once again at both events.

Jim Ryba, owner and operator of Little Red Hen, signed a 3-year contract to operate the concession stand at Glencoe Beach. Little Red Hen staff did a good job of supporting District events and providing a good “beach” food experience. Jimmy was very responsive to requests and always kept staff informed of any issues.

vi. Assistance Fleet

The Glencoe Park District currently maintains three assistance crafts, all of which provide a safe boating experience.

vii. Events

In 2013, the following events were organized and coordinated by Beach staff.

1. Family Campouts Fridays, June 28 & August 2 (Beach Closed early)
2. Sail Fest Saturday, July 20
3. Kayak Excursions Saturday, July 20
4. Family Sand Sculpting Sunday, July 28

d. Lakefront Data Review

i. Water Testing

A high bacteria count is difficult to predict and unfortunately the testing methods currently used to test for bacteria takes 24 hours to complete. This is the current testing method required by the Illinois Department of Health. Staff continued to stay current with the Lake Michigan Federation, the Illinois Department of Public Health, the U.S. and Illinois Environmental Protection Agency, as well as the Metropolitan Water Reclamation District in order to share information on new methods for water testing and to prevent closings. Note: in accordance with the Grant for water testing, the District is required to have water test results before the facility opens to the public.

Testing Year	Number of Water Closures
2005	8
2006	5
2007	17
2008	7
2009	13
2010	7
2011	22
2012	8
2013	7

e. 2013 Closed Water Details and Impact

The swimming beach was closed seven times in 2013 due to water quality. *The seven closings represent 13% of the total days the Beach is open.* The following table reviews weather/water condition detail for each day. The bacteria count threshold is **235**.

Date Closed	Bacteria Level	Previous Day Conditions	Forecast
May 25	1040	Storms	Cloudy
Jun 3	387	Cloudy	Sunny
June 14	629	Sunny	Sunny
June 17	275	Sunny	Partly Cloudy
June 27	1986	Rain	Sunny
June 30	1017	Cloudy/Chance of Rain	Sunny
July 21	816	Sunny	Cloudy

f. Beach/Boat Rescue Reports

Beach Lifeguards performed 12 swimming rescues this past summer. This can be attributed to the changing lakefront which has created a shallow swimming area. In its deepest areas the depth was no more than five feet. The rescues performed were due mostly to inexperienced swimmers. The low number of rescues is a sign that our training on preventing aquatic injuries from happening has paid off. Lifeguards will continue to provide swimming safety enforcement and be proactive through scanning/watching their zone of coverage.

As usual, our boat staff performed extremely well this summer. Boating services experienced the following weather related impacts this past summer:

Number of Small Craft Advisories/Warnings: 7
 Number of Water Rescues: 12
 Tows/Capsized: 9

2. Lakefront Staff Review

a. Staffing Overview

Beach staff included seasonal Managers, Lifeguards, Attendants, Cart Drivers and Rental Hut Staff. The part-time maintenance position was expanded to focus on cleaning duties Monday-Thursday and two staff were scheduled Friday-Sunday. Shift starting times were staggered and overlap each other to allow for coverage, transition discussions and breaks during busy periods. Managers and Lifeguards are certified by Red Cross in waterfront guarding. This year, all staff were trained in the District/Beach Emergency Response Plan.

Boat House staff includes Harbor Masters and Harbor Guards. Harbor Masters were trained in the US Sailing 101 and 102 Sailing program, CPR, AED and had some type of professional rescue experience. All staff were trained in District/Boat Emergency Response Plan, watercraft operations and site-specific operations. Weekend shifts were staggered and overlapped each other for coverage, transition discussion and breaks during busy periods.

Sailing staff included 4 to 5 team members. A lead instructor managed, coordinated and conducted all lessons and handled staff issues. Sailing staff were trained in Boat House and Rental Hut operations. Sailing staff were available on weekends to conduct Private Lessons as well as Sail-Test any potential renter. Sailing staff also coordinated some of the activities related to the three Boat Club Regattas. Staff costs were estimated at \$500 for these events. An expanded Sailing Program review is in the following section.

The staffing levels work very well for most of the season, until early August when we lose many staff to school or other fall activities. We will continue to expand our recruiting, training and cross-training activities to increase the amount of staff available to work, especially at the Boat House.

b. Training Review

Besides the previously mentioned trainings and certifications the Lakefront (Beach and Boat) staff went through the following trainings.

i. Pre-Season (approximately 6 - 8 days of training)

1. Required District training topics and paperwork – mostly PDRMA
2. New service changes, intro of staff, and new facility changes
3. Red Cross New Lifeguard Certification (pool at New Trier – takes 4 full days)
4. Returning Lifeguard, CPR / AED trainings – and an overview for returning staff (1 full day)
5. Site Specific – review of systems, checklists, other
6. Mangers Meeting - discussion of new ideas, new approaches, problem solving issues

ii. During Season

1. Beach staff conducted over a dozen “in-service” training sessions. Topics included lost child, save/rescue scenarios, emergency action plan, backboard, lifting, personal protective equipment, scanning techniques, blood borne pathogens, Swim test, etc.
2. Boat staff conducted over a dozen “in-service” sessions, including capsized, tip over, boat driving, rescue placement, housekeeping, etc.
3. The District paid for a Lifeguard Audit to be completed by PDRMA. The audit is done by a trained professional with scored criteria and is videotaped. The audit is shared with management and then reviewed with staff.

3. Delinquent and Abandoned Boats

Over the years, there has been a growing issue of abandoned boats and boat owners who are delinquent in payment beyond the current season and some more than three years behind.

Currently, there are five delinquent boaters and all the boaters were contacted regarding their delinquent payment.

The Board enacted a policy which will give the abandoned/delinquent owner ninety (90) days to become compliant after first non-payment or allow the District to refer the matter to Public Safety.

4. Sailing Programs

In 2009, the Beach/Boat Sailing programs were well above budget, experiencing close to a 300% growth the prior 2008 fiscal year. The Park District added 3 new Barnetts to the sailing fleet in 2009, with 7 Barnetts for instructional purposes. In 2012, two new Hobie Cat Get-Aways were introduced to the sailing program. The new Hobies provided an excellent teaching experience for all ages and skill levels.

Staff continues to work with the Recreation Department to provide sailing lessons to Camp Adventure. This helps feed the sailing programs and expose children to the sport, giving each participant a positive sailing experience.

Sailing classes are offered in three sessions during the summer for beginner, intermediate and advance options. The classes run Monday through Thursday from 12:30 a.m. – 3:00 p.m. in one week sessions. New this year was an additional adult sailing class on Wednesday evenings.

In preparation of the 2014 season, staff will look to add more value to sailing programs and participants by adding early bird discounts. There will be an effort to create late afternoon classes during the weekday and another adult sailing class during the week. There will be resident and non-resident rates for all sailing classes and the sailing program will be renamed as Glencoe Lake Shore Sailing School.

Sailing Class Registration Review	2012	2013
Beginner	43	38
Intermediate	39	17
Racing	16	6
Adult	6	9

5. Lakefront Budget Review & Recommendations

a. Beach - Fees and Comparisons

i. 2013 Glencoe Beach Fees

DAILY FEES	<u>Resident</u>	<u>Non-resident</u>	<u>R Twilight (6:00p)</u>	<u>NR Twilight</u>
Youth (1-17)	\$4	\$7	\$2	\$4
Adults (18+)	\$6	\$10	\$3	\$5
65 +	\$2	\$4	\$2	\$4
Water Closed	\$2	\$4	N/A	N/A

SEASON	<u>Res Ind</u>	<u>Res Family</u>	<u>NR Ind</u>	<u>NR Family</u>	<u>Seniors</u>
Pass/Token Fees	\$75	\$85	\$95	\$155	\$40 R / \$75 NR

ii. 2013 Beach Fee Comparison

Town	Hours	Daily Fee R/NR	Individual Token/Pass R/NR	Family Pass R/NR
Wilmette	9:00a-8:00p	\$4.25 child - \$8.50 adult	\$37/\$95 (2012)	\$90/\$223 (2012)
Winnetka	9:00a-7:00p	\$3/\$8 child - \$4/\$10 adult	\$45/\$75	\$60/\$97.50
Evanston	10:30a-7:30p	\$8 child - \$10 adult	\$32/\$56	N/A
Glencoe	10:00a-8:00p	\$4/\$7 child - \$6/\$10 adult	\$75/\$90	\$85/\$150

iii. Recent rate increases at Glencoe Beach

Last Daily Rate Increases:

2002: \$1 increase for non-resident only

2012: \$1 increase for non-resident adult only to \$10

Last Season Pass Increase:

2010: \$5 increase to all pass types

2012: New rate added for Seniors (age 65 and older)

Note - Due to Illinois Department of Natural Resources and the OSLAD Grant the District received in 1996, the non-resident rates/fees for the beach are not allowed to be more than twice the resident rate.

b. Perlman Boating Beach - Fees and Comparisons

i. 2013 Boating Fees

	Resident	Non-resident	Included Amenities
Sand Storage	\$485	\$630	Beach Tokens, Storage, Locker
Rack Storage	\$300	\$400	Beach Tokens, Storage, Locker
Sand Winter Storage	\$205	\$230	
Rack Winter Storage	\$105	\$130	

ii. 2013 Boating Fee Comparisons

Town	Hours	Dates	Sand R/NR*	Rack R/NR
Wilmette	8:00a-8:00p	May 11 - Oct 11	\$551/\$743	\$288/\$454
Highland Park	Dawn to Dusk	April 6 - Oct 20	\$414/\$814	N/A
Winnetka	8:00a-Dusk	Aug 29 - Sept 3	N/A	\$250/\$360
Evanston	10:00a-8:00p	May 28 - Labor Day	\$335/\$460	\$240/\$290
Lake Forest	10:00a-5:00p	May 25 - Sept 2	\$2,149/\$4,135	\$364/\$1094
Glencoe	11:30a-7:00p weekdays 10:00a-8:00p weekends	May 4 - Oct 20	\$485/\$630	\$300/\$400

* (% = difference over Resident Rate)

iii. Recent Rate Increases at Glencoe Boating Beach:

	<u>Sand (R/NR)</u>	<u>Rack (R/NR)</u>
2009	\$400/\$500	\$260/\$310
2010	\$450/\$570	\$280/\$320
2011	\$475/\$590	\$300/\$340
2012	\$475/\$615	\$300/\$380
2013	\$485/\$630	\$300/\$400

c. Beach/Boat Program Budget

Beach and Boat programs include: Sailing Lessons, Private Lessons, Campouts and other related events.

6. Appendix: 2013 Lakefront Survey Results

Staff did have informal conversations with the management team from the Boat and Beach services this summer.

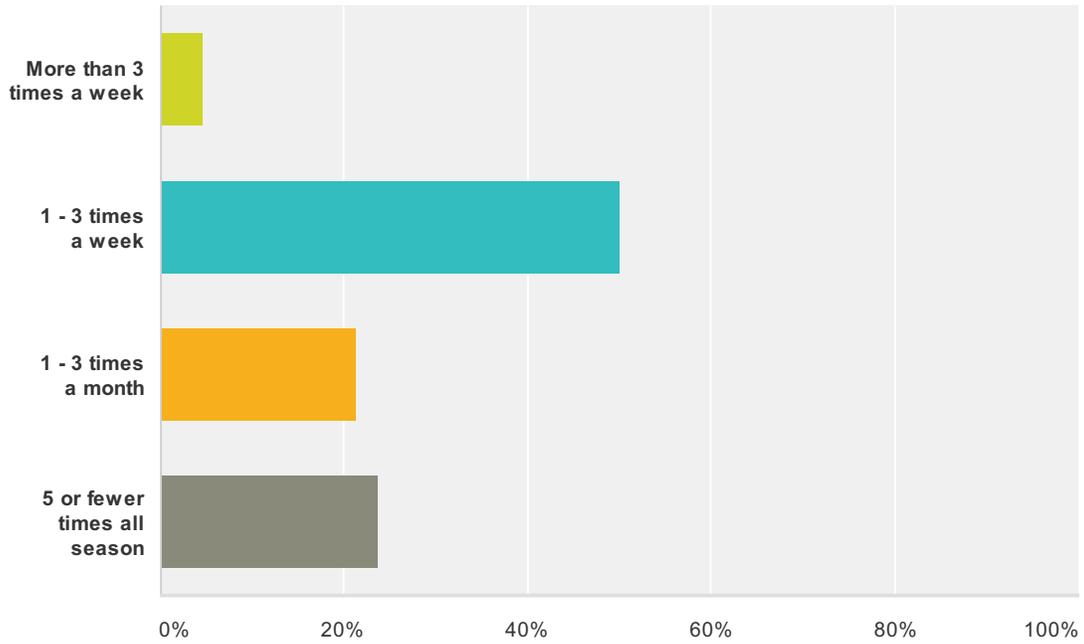
- Beach User Survey
- Boating Survey
- Sailing Class Survey

7. Appendix: 2013 Financial Reports

2013 Glencoe Beach Survey

Q1 How often did you (or a family member) attend the Glencoe Beach this year? (Select one)

Answered: 42 Skipped: 0

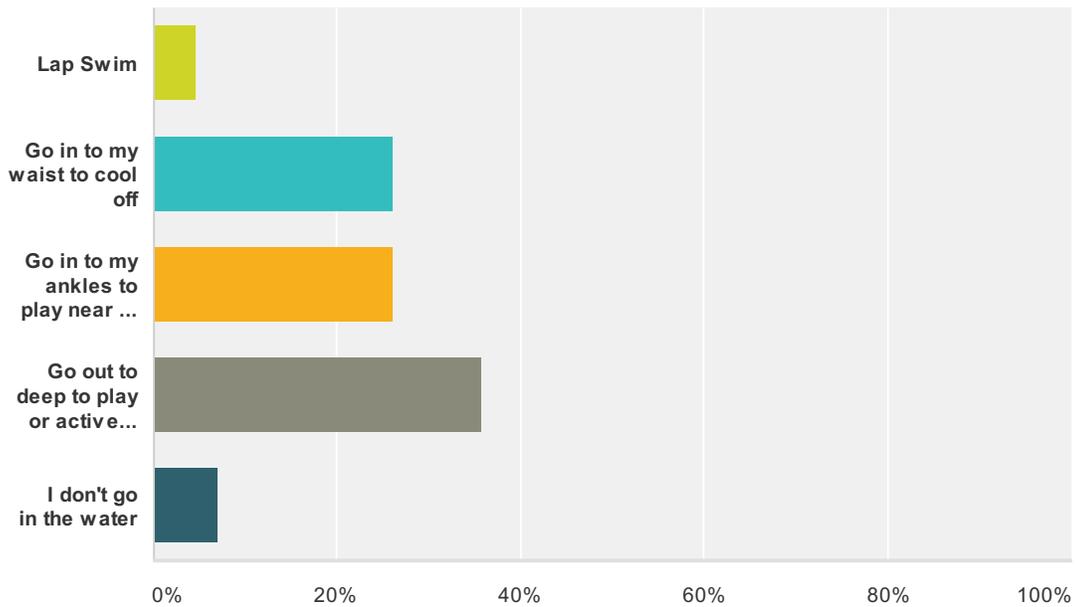


Answer Choices	Responses
More than 3 times a week	4.76% 2
1 - 3 times a week	50% 21
1 - 3 times a month	21.43% 9
5 or fewer times all season	23.81% 10
Total	42

2013 Glencoe Beach Survey

Q2 Please tell us how you (or family members) use the water at the beach.

Answered: 42 Skipped: 0

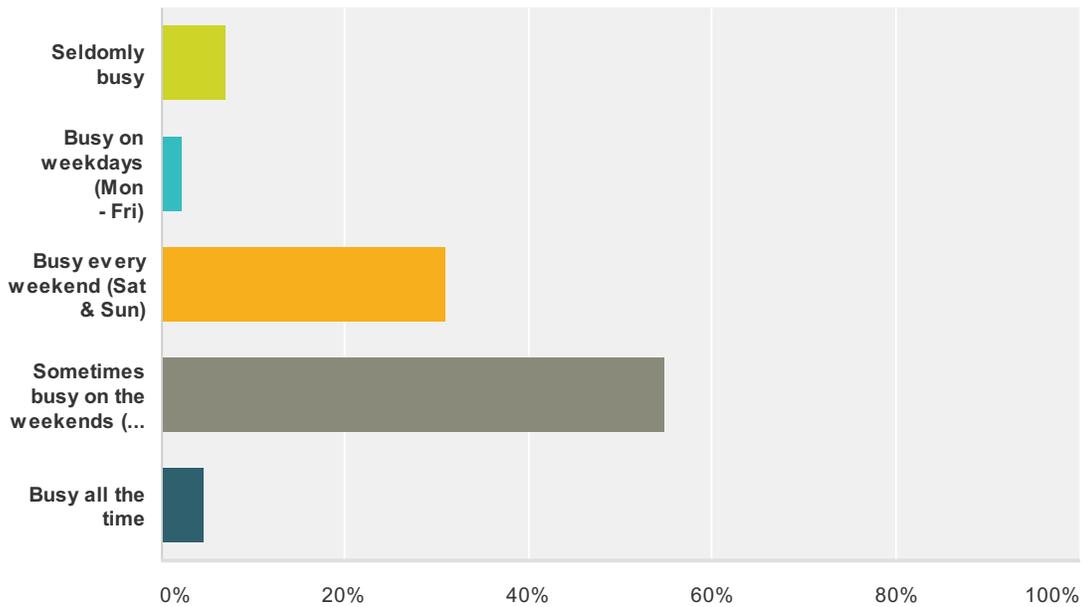


Answer Choices	Responses
Lap Swim	4.76% 2
Go in to my waist to cool off	26.19% 11
Go in to my ankles to play near the shore	26.19% 11
Go out to deep to play or active swim	35.71% 15
I don't go in the water	7.14% 3
Total	42

#	Other (please specify)	Date
1	lap swim also lap swim	9/3/2013 9:23 PM
2	childrens area I went in to play wit my children	9/3/2013 1:27 PM
3	childrens area Usually hang out at the toddler/children water area	9/3/2013 8:47 AM

Q3 I find the swim area to be... (select one):

Answered: 42 Skipped: 0



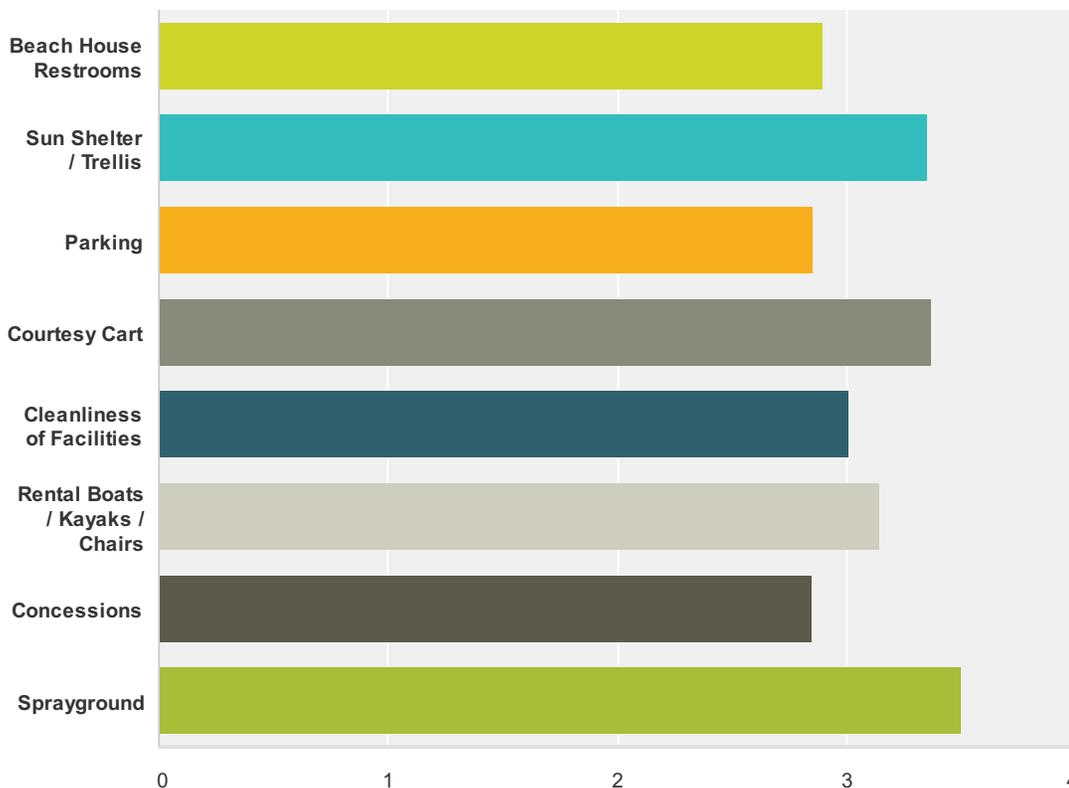
Answer Choices	Responses
Seldomly busy	7.14% 3
Busy on weekdays (Mon - Fri)	2.38% 1
Busy every weekend (Sat & Sun)	30.95% 13
Sometimes busy on the weekends (Sat & Sun)	54.76% 23
Busy all the time	4.76% 2
Total	42

#	Other (please specify)	Date
1	closing except when it is closed	9/4/2013 12:26 PM

2013 Glencoe Beach Survey

Q4 Please rate the following Glencoe Beach amenities. If you did not use a particular amenity, please mark N/A for not applicable.

Answered: 42 Skipped: 0



	Excellent	Good	Fair	Poor	N/A	Total	Average Rating
Beach House Restrooms	21.43% 9	40.48% 17	26.19% 11	2.38% 1	9.52% 4	42	2.89
Sun Shelter / Trellis	33.33% 14	42.86% 18	4.76% 2	0% 0	19.05% 8	42	3.35
Parking	19.05% 8	42.86% 18	28.57% 12	2.38% 1	7.14% 3	42	2.85
Courtesy Cart	46.34% 19	31.71% 13	4.88% 2	4.88% 2	12.20% 5	41	3.36
Cleanliness of Facilities	0% 0	100% 1	0% 0	0% 0	0% 0	1	3.00
Rental Boats / Kayaks / Chairs	14.63% 6	12.20% 5	4.88% 2	2.44% 1	65.85% 27	41	3.14
Concessions	11.90% 5	42.86% 18	19.05% 8	2.38% 1	23.81% 10	42	2.84
Sprayground	43.90% 18	39.02% 16	2.44% 1	0% 0	14.63% 6	41	3.49

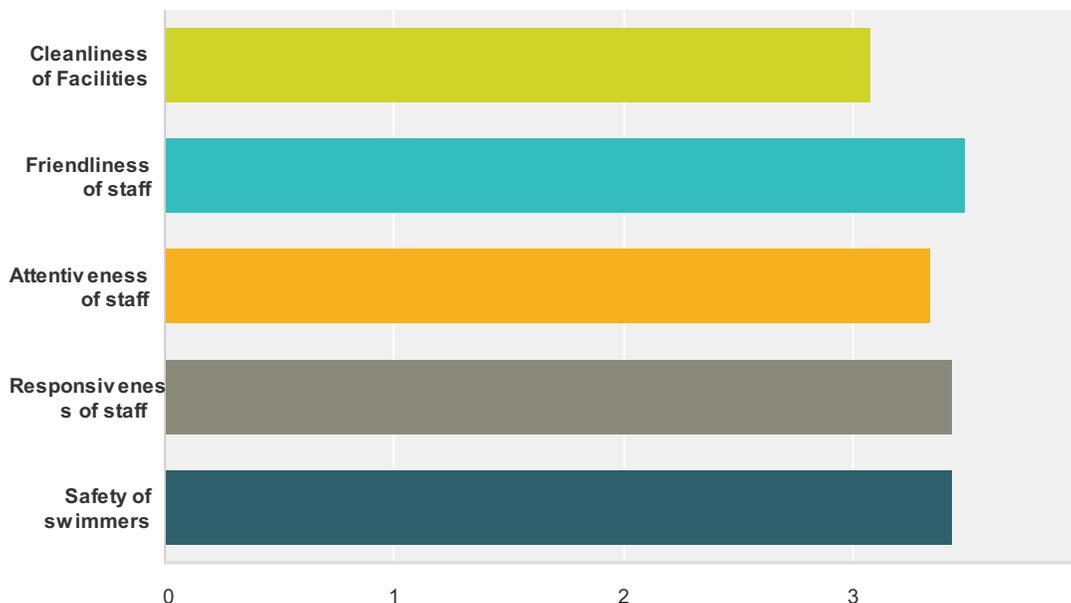
#	Other (please specify)	Date
1	rentals Boat rental never seems to be available?!	9/3/2013 10:55 AM

2013 Glencoe Beach Survey

2	equipment make swings less squeaky!!	9/3/2013 9:30 AM
3	cleanliness out of towners parking weekends are bad, many people from different places, no parking , dirty beach	9/3/2013 8:59 AM

Q5 When thinking about the beach staff, including lifeguards, beach attendants, cart drivers, and management, please rate the following attributes:

Answered: 42 Skipped: 0



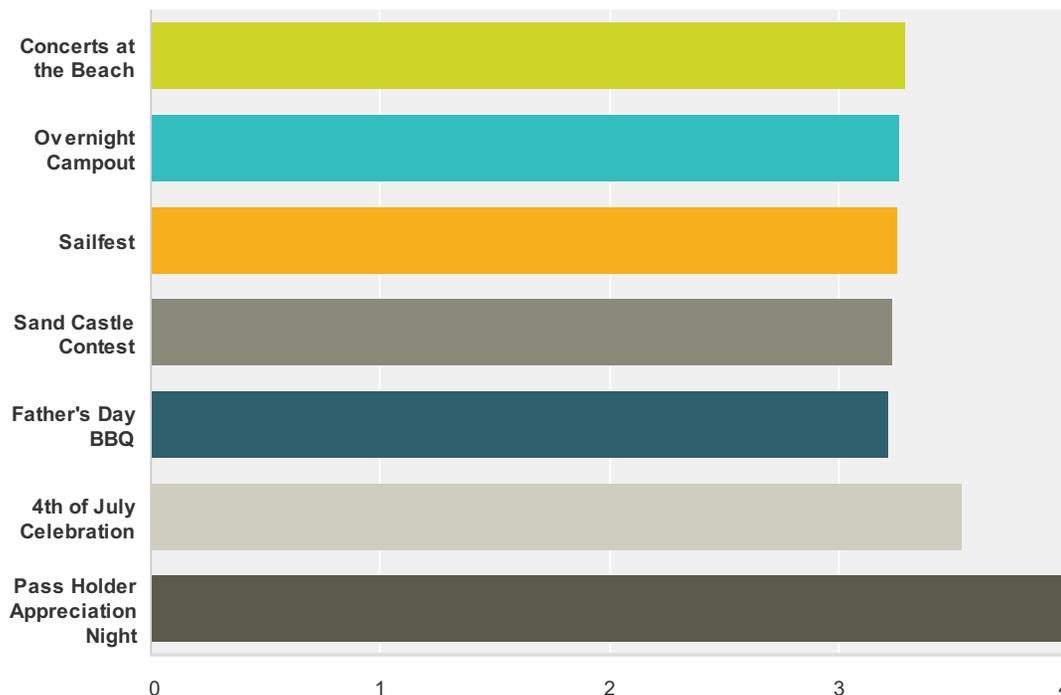
	Excellent	Good	Fair	Poor	Total	Average Rating
Cleanliness of Facilities	36.59% 15	39.02% 16	19.51% 8	4.88% 2	41	3.07
Friendliness of staff	57.14% 24	33.33% 14	9.52% 4	0% 0	42	3.48
Attentiveness of staff	38.10% 16	57.14% 24	4.76% 2	0% 0	42	3.33
Responsiveness of staff	47.62% 20	47.62% 20	4.76% 2	0% 0	42	3.43
Safety of swimmers	54.76% 23	35.71% 15	7.14% 3	2.38% 1	42	3.43

#	Additional Comments	Date
1	compliment Keep up the good job! Can't wait for next season	9/3/2013 1:27 PM
2	cart Cart drivers were not available at most time and had never offered to take down to beach. Not friendly at all. All other staff are great!	9/3/2013 12:42 PM
3	staff The staff is more concerned within themselves rather than others.	9/3/2013 10:43 AM
4	scheduling Often write down sun shelter reservations for wrong day. Need electronic system. for	9/3/2013 8:27 AM

2013 Glencoe Beach Survey

Q6 Please rate the following events offered at the beach this summer:

Answered: 42 Skipped: 0



	Excellent	Good	Fair	Poor	Total	Average Rating
Concerts at the Beach	28.13% 9	71.88% 23	0% 0	0% 0	32	3.28
Overnight Campout	32.26% 10	61.29% 19	6.45% 2	0% 0	31	3.26
Sailfest	32.14% 9	64.29% 18	0% 0	3.57% 1	28	3.25
Sand Castle Contest	29.03% 9	64.52% 20	6.45% 2	0% 0	31	3.23
Father's Day BBQ	27.59% 8	65.52% 19	6.90% 2	0% 0	29	3.21
4th of July Celebration	52.63% 20	47.37% 18	0% 0	0% 0	38	3.53
Pass Holder Appreciation Night	100% 1	0% 0	0% 0	0% 0	1	4.00

#	Additional Comments	Date
1	did not attend did not attend any of these	10/2/2013 1:53 PM
2	did not attend I didn't attend any of these.	9/18/2013 2:14 PM
3	did not attend These all sound great but did not attend so can't really say-didn't see a not-applicable spot.	9/11/2013 4:50 PM
4	did not attend we didn't attend other events	9/4/2013 12:26 PM
5	did not attend I didn't attend any so there s/b an N/A column	9/4/2013 8:32 AM
6	compliment Fantastic job with July 4th.	9/3/2013 2:25 PM

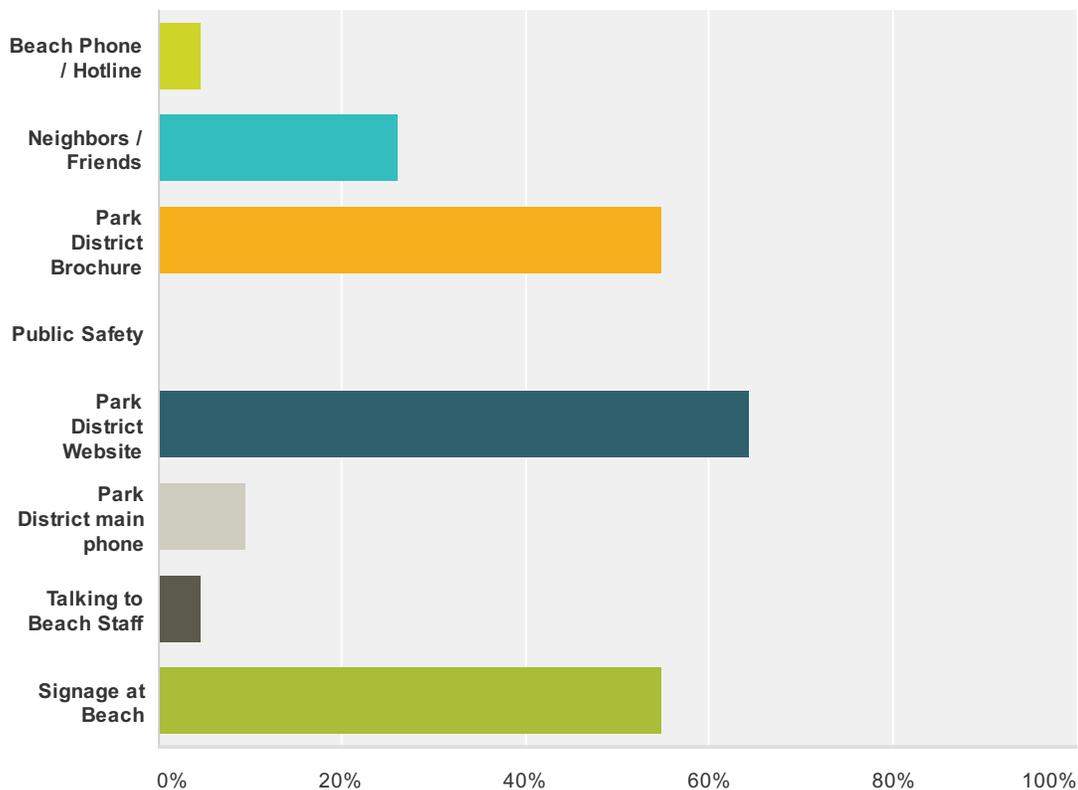
2013 Glencoe Beach Survey

7	did not attend Didn't attend any.	9/3/2013 12:42 PM
8	did not attend Didn't participate, but survey wouldn't submit if blank	9/3/2013 11:13 AM
9	sailfest Went to sailfest, and was told it was private. Maybe I misread the information...	9/3/2013 10:55 AM
10	did not attend did not attend	9/3/2013 10:34 AM
11	concerts More concerts!	9/3/2013 9:30 AM
12	price overnight campout is absolutelly overpriced	9/3/2013 8:54 AM

2013 Glencoe Beach Survey

Q7 I learn about Glencoe Beach events, programs, and daily water conditions from the following sources: (select all that apply)

Answered: 42 Skipped: 0



Answer Choices	Responses
Beach Phone / Hotline	4.76% 2
Neighbors / Friends	26.19% 11
Park District Brochure	54.76% 23
Public Safety	0% 0
Park District Website	64.29% 27
Park District main phone	9.52% 4
Talking to Beach Staff	4.76% 2
Signage at Beach	54.76% 23
Total Respondents: 42	

#	Additional Comments	Date
1	northbrook I have been a long time Northbrook resident. I have always gone to Glencoe Beach.	9/18/2013 2:14 PM
2	bacteria communication I find it difficult to find out the water conditions(bacteria) it always sent me to unupdated state of Illinois website	9/3/2013 6:39 PM
3	phone 847 4983389	9/3/2013 11:08 AM

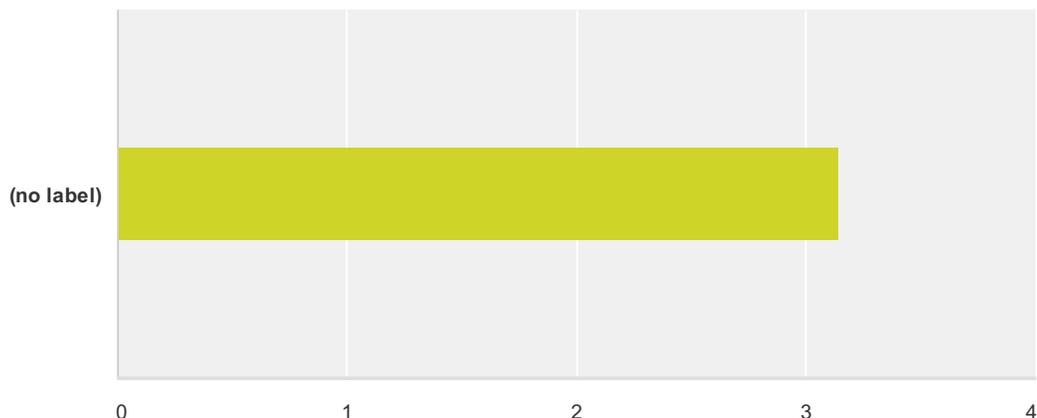
2013 Glencoe Beach Survey

4	web Website had wrong date for Sailfest!	9/3/2013 9:30 AM
5	email email would be best	9/3/2013 8:47 AM

2013 Glencoe Beach Survey

Q8 Please rate the value of your 2013 Beach Season pass purchase. (Select one)

Answered: 42 Skipped: 0



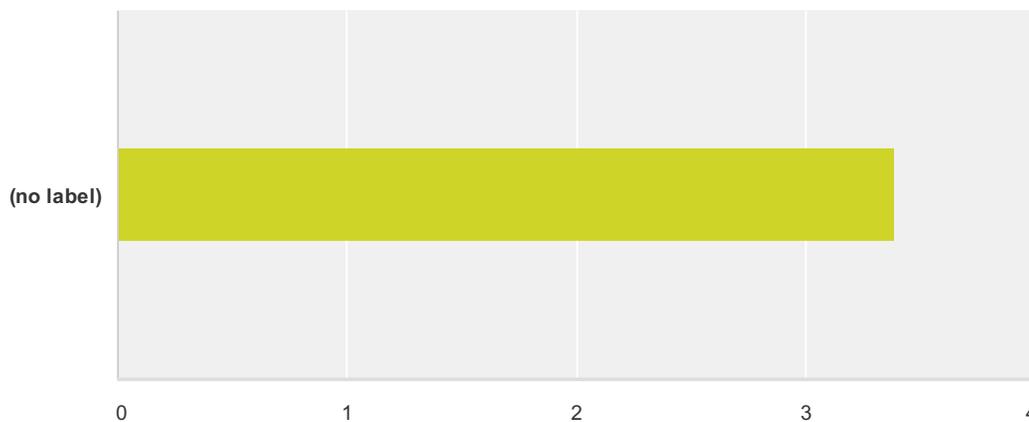
	Excellent	Good	Fair	Poor	Total	Average Rating
(no label)	30.95% 13	52.38% 22	16.67% 7	0% 0	42	3.14

#	Additional Comments	Date
1	schedule We bought the pass late this year but plan on purchasing prior to June 1 so we can use it more!	9/11/2013 4:50 PM
2	weather would be excellent if the weather had been warmer in early summer	9/3/2013 3:27 PM
3	schedule We had schedule conflicts and didn't get to use as much as we anticipated. Don't go on weekend's because is too crowded with non-resident, less likely to see people we know.	9/3/2013 2:25 PM
4	price I bought mine in July when the prices dropped	9/3/2013 1:27 PM
5	schedule Wish we could have used it more but that was our fault	9/3/2013 11:13 AM
6	weather Only due to goofy weather this summer, otherwise excellent!!!	9/3/2013 8:40 AM
7	bacteria We live in Highland Park. Your beach is better! We did not go as often this year. When we did, we ran up against the bacteria problem several times.	9/3/2013 8:38 AM
8	parking I feel Glencoe residents should get priority parking or something extra for living in Glencoe.	9/3/2013 8:33 AM

2013 Glencoe Beach Survey

Q9 Please rate your overall satisfaction with the Glencoe Beach during the 2013 season. (Select one)

Answered: 42 Skipped: 0



	Excellent	Good	Fair	Poor	Total	Average Rating
(no label)	42.86% 18	52.38% 22	4.76% 2	0% 0	42	3.38

2013 Glencoe Beach Survey

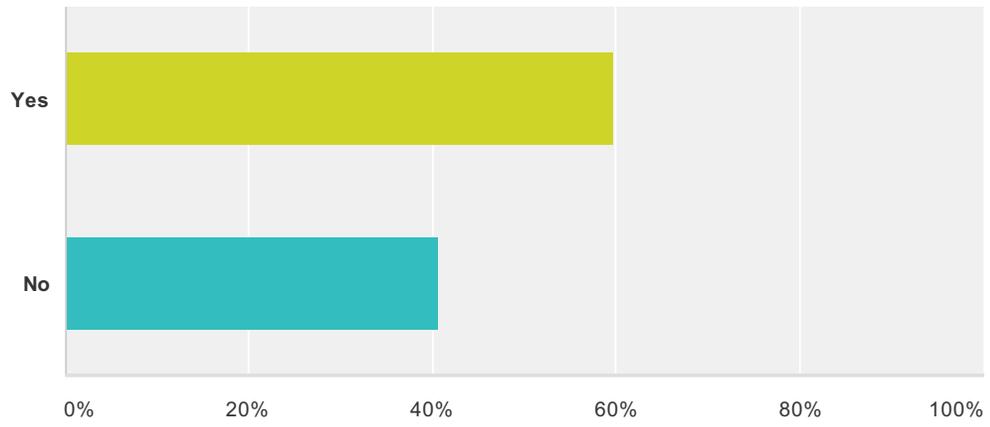
Q10 Do you have any additional comments?

Answered: 19 Skipped: 23

#	Responses	Date
1	compliment scenery Love your beach. Busy but never crazy. Beautiful and well worth the cost of pass. I'd rather be there any day than at a pool!	10/2/2013 1:53 PM
2	rentals I would love to be able to rent a paddle board! (Or bring down my own)	9/11/2013 4:50 PM
3	crowd northbrook It is much busier than last year. Now that it is open to public non pads holders it is crowded and dirtier.	9/6/2013 10:40 AM
4	parking I think some of the parking around the beach should be reserved for Glencoe residents	9/4/2013 12:26 PM
5	compliment Everyone seems to do a nice job	9/3/2013 6:39 PM
6	concession it seems that the concession stand is poorly run and understaffed most of the time. It would be great to have a better vendor to take over next summer.	9/3/2013 3:27 PM
7	compliment northbrook We did not even go to the pool this year to take the drive to Glencoe beach weekly. I will keep recommending Glencoe beach to everyone I know. Can't wait for 2014 summer season, to soak up the sun at Glencoe and enjoy the water with my family and friends.	9/3/2013 1:27 PM
8	compliment northbrook Love the reciprocal program with Northbrook - thanks so much for offering this to us. Gives us a reason to come to Glencoe other than CBG. Really love the downtown.	9/3/2013 11:13 AM
9	northbrook Even though Northbrook enjoys "resident" status with Glencoe residents to purchase passes, the staff is never sure if this applies to other things like sun shelter rental. I think it should. Please clarify next year.	9/3/2013 11:08 AM
10	rentals My only real concern is frustration with the boat rental operation - it never seems to be open. Closed one particular perfect day, with gentle breeze, because 'wind was onshore' - that makes no sense to me. Another time, three people were collecting money, but there weren't enough staff to rent boats. I would like to be able to go to the beach with some expectation of being able to hire a boat.	9/3/2013 10:55 AM
11	compliment scenery I love the beach and I think its a great amenity to have within our town.	9/3/2013 10:43 AM
12	nature scenery The line of small rocks between the sand and the water is really a nuisance. One really needs to have water shoes, otherwise going into the water is painful on the feet. Other area beaches that we occasionally visit do not have this issue - Winnetka (Elder Park Beach), Evanston beaches - all have nice smooth sand that does not require shoes to go into the water.	9/3/2013 10:34 AM
13	scenery It would be nice if the rocks near the waters edge could be removed.	9/3/2013 10:11 AM
14	no	9/3/2013 9:31 AM
15	rentals Have more concerts & discounts on kayak rental. More free kayak excursions.	9/3/2013 9:30 AM
16	hours It would be a really great consideration to keep the golf cart for even one hour more until 6pm - it's so hard with all the meltdown children to do it on my own ;)	9/3/2013 9:17 AM
17	parking We wish to have parking available for Glencoe residents, any time they like to visit Glencoe Beach. It was almost impossible for us to visit the Beach during weekends this year.	9/3/2013 8:59 AM
18	season length It would be great if the season could be slightly longer. Even if the water in the toddler area could be left on slightly longer in the season as most 'pre' pre-schoolers do not do full days and/or full weeks at school as yet.	9/3/2013 8:47 AM
19	compliment scenery Your beach is the best one around:) We usually buy the season pass to the Glencoe beach, though we go less often now that our kids are teenagers. We went far more often when they were younger. Lovely place!	9/3/2013 8:38 AM

Q11 Are you a Glencoe resident?

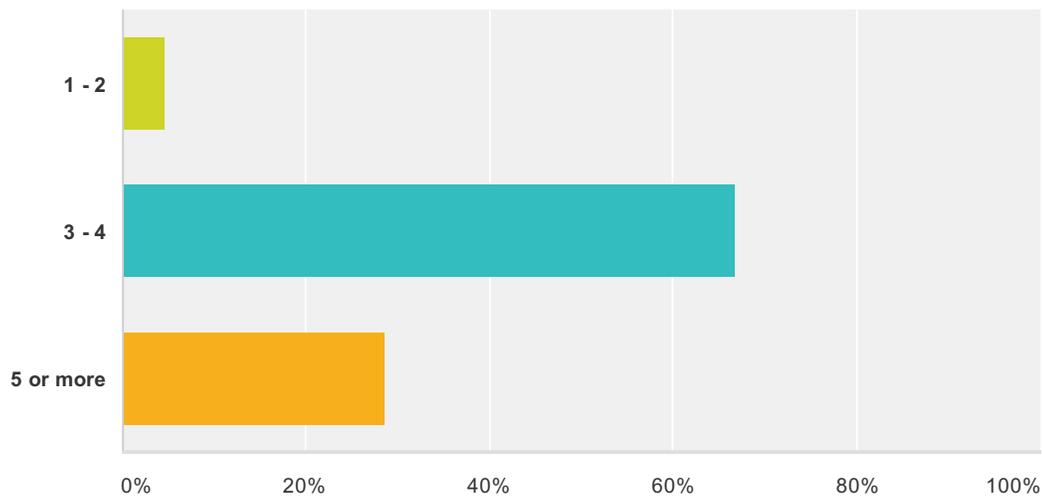
Answered: 42 Skipped: 0



Answer Choices	Responses	
Yes	59.52%	25
No	40.48%	17
Total		42

Q12 How many people reside in your household? (Please select one answer):

Answered: 42 Skipped: 0



Answer Choices	Responses
1 - 2	4.76% 2
3 - 4	66.67% 28
5 or more	28.57% 12
Total	42

2013 Glencoe Beach Survey

Q13 If you would like to be included in the drawing to win a 2014 Glencoe Family Beach Pass, please include your contact information below.

Answered: 39 Skipped: 3

Answer Choices	Responses
Name:	100% 39
Company:	0% 0
Address:	100% 39
Address 2:	0% 0
City/Town:	100% 39
State:	0% 0
ZIP:	0% 0
Country:	0% 0
Email Address:	100% 39
Phone Number:	100% 39

#	Name:	Date
1	Sophia Floros	10/2/2013 1:53 PM
2	Rita Marie Hart	9/18/2013 2:14 PM
3	Jean Puyear	9/11/2013 4:50 PM
4	Colleen Yeloushan	9/8/2013 8:37 PM
5	Nicole abraham	9/6/2013 10:40 AM
6	Pamela Rothbard	9/4/2013 12:44 PM
7	Kristen Eberhard	9/4/2013 8:32 AM
8	Kendra Mirasol	9/3/2013 9:23 PM
9	John Femitz	9/3/2013 6:39 PM
10	Donna Tropp	9/3/2013 4:04 PM
11	Peter. Simotas	9/3/2013 3:55 PM
12	Bonnie Phoenix	9/3/2013 3:27 PM
13	Shelley Pantelic	9/3/2013 2:25 PM
14	Emma Rentas	9/3/2013 1:27 PM
15	Phoebe Cruz	9/3/2013 12:42 PM
16	Maria Mans	9/3/2013 12:40 PM
17	Laura Koemer	9/3/2013 11:13 AM
18	Kathy Bemreuter	9/3/2013 11:13 AM
19	Karin Wilcox	9/3/2013 11:08 AM
20	Michael Aitken	9/3/2013 10:55 AM

2013 Glencoe Beach Survey

21	Marilyn Riefe	9/3/2013 10:43 AM
22	Sofia Muller	9/3/2013 10:34 AM
23	Paul Lazzaretti	9/3/2013 10:11 AM
24	Diana Hakenen	9/3/2013 9:35 AM
25	Ilana Gutstein	9/3/2013 9:31 AM
26	sarah leve	9/3/2013 9:30 AM
27	Michelle Brown	9/3/2013 9:17 AM
28	Chris Sullivan	9/3/2013 9:02 AM
29	lora kogan	9/3/2013 8:59 AM
30	Natalja Dobos	9/3/2013 8:54 AM
31	Ted Mulch	9/3/2013 8:51 AM
32	Michelle Sampson	9/3/2013 8:47 AM
33	Jennifer Ortegel	9/3/2013 8:40 AM
34	Karen Springen	9/3/2013 8:38 AM
35	Annette Jaberg	9/3/2013 8:33 AM
36	Andrea kamen	9/3/2013 8:30 AM
37	joseph Greco	9/3/2013 8:28 AM
38	Scott Epstein	9/3/2013 8:27 AM
39	Mandy Dhillon	9/3/2013 8:25 AM

#	Company:	Date
	There are no responses.	

#	Address:	Date
1	2136 E Crabtree Dr	10/2/2013 1:53 PM
2	1960 Cherry Lane #202	9/18/2013 2:14 PM
3	936 Kenton Road	9/11/2013 4:50 PM
4	461 South	9/8/2013 8:37 PM
5	3737 Keenan In	9/6/2013 10:40 AM
6	420 Washington Ave	9/4/2013 12:44 PM
7	801 Oak Dr.	9/4/2013 8:32 AM
8	371 Woodlawn Ave	9/3/2013 9:23 PM
9	1509 Chapel Ct.	9/3/2013 6:39 PM
10	751 Sycamore Ln	9/3/2013 4:04 PM
11	4630 N. Kelso	9/3/2013 3:55 PM
12	1027 Meadow Road	9/3/2013 3:27 PM
13	111 Euclid Avenue	9/3/2013 2:25 PM
14	114 Park Dr	9/3/2013 1:27 PM
15	1872 Summerton Place	9/3/2013 12:42 PM
16	860 Glencoe Drive	9/3/2013 12:40 PM
17	309 hawthorn ave	9/3/2013 11:13 AM
18	1315 Wildwood Ln	9/3/2013 11:13 AM
19	2807 Shannon Rd.	9/3/2013 11:08 AM

2013 Glencoe Beach Survey

20	590 Orchard Lane	9/3/2013 10:55 AM
21	945 Valley Rd	9/3/2013 10:43 AM
22	1119 Shermer Rd	9/3/2013 10:34 AM
23	14 N. Prindle Avenue	9/3/2013 10:11 AM
24	1180 Oak Ridge Drive	9/3/2013 9:35 AM
25	390 Sunset Lane	9/3/2013 9:31 AM
26	360 Park Drive	9/3/2013 9:30 AM
27	1025 Enfield Drive	9/3/2013 9:17 AM
28	350 Washington Ave	9/3/2013 9:02 AM
29	690 strawberry hill driva	9/3/2013 8:59 AM
30	606 Green Bay Rd	9/3/2013 8:54 AM
31	1123 White Mountain Drive	9/3/2013 8:51 AM
32	1176 Carol Lane	9/3/2013 8:47 AM
33	315 Washington Ave	9/3/2013 8:40 AM
34	210 Lakeside Place	9/3/2013 8:38 AM
35	474 Vernon Ave	9/3/2013 8:33 AM
36	672 vemon avenue	9/3/2013 8:30 AM
37	1856 Lincoln avenue	9/3/2013 8:28 AM
38	944 Green Bay Road	9/3/2013 8:27 AM
39	555 Sheridan Rd	9/3/2013 8:25 AM
#	Address 2:	Date
	There are no responses.	
#	City/Town:	Date
1	Arlington Heights	10/2/2013 1:53 PM
2	Northbrook	9/18/2013 2:14 PM
3	Deerfield	9/11/2013 4:50 PM
4	Glencoe	9/8/2013 8:37 PM
5	Glenview	9/6/2013 10:40 AM
6	Glencoe	9/4/2013 12:44 PM
7	Glencoe	9/4/2013 8:32 AM
8	Glencoe	9/3/2013 9:23 PM
9	Northbrook	9/3/2013 6:39 PM
10	Glencoe	9/3/2013 4:04 PM
11	Chicago	9/3/2013 3:55 PM
12	Glencoe	9/3/2013 3:27 PM
13	Glencoe	9/3/2013 2:25 PM
14	Glenview	9/3/2013 1:27 PM
15	Northbrook	9/3/2013 12:42 PM
16	Glencoe	9/3/2013 12:40 PM
17	Glencoe	9/3/2013 11:13 AM
18	Northbrook	9/3/2013 11:13 AM

2013 Glencoe Beach Survey

19	Northbrook	9/3/2013 11:08 AM
20	Glencoe	9/3/2013 10:55 AM
21	Glencoe	9/3/2013 10:43 AM
22	Northbrook	9/3/2013 10:34 AM
23	Arlington Heights IL 60004	9/3/2013 10:11 AM
24	Glencoe	9/3/2013 9:35 AM
25	Glencoe	9/3/2013 9:31 AM
26	Northbrook	9/3/2013 9:30 AM
27	Northbrook	9/3/2013 9:17 AM
28	Glencoe	9/3/2013 9:02 AM
29	glencoe	9/3/2013 8:59 AM
30	Glencoe	9/3/2013 8:54 AM
31	Northbrook	9/3/2013 8:51 AM
32	Glencoe	9/3/2013 8:47 AM
33	Glencoe	9/3/2013 8:40 AM
34	Highland Park, IL 60035	9/3/2013 8:38 AM
35	Glencoe	9/3/2013 8:33 AM
36	Glencoe	9/3/2013 8:30 AM
37	northbrook	9/3/2013 8:28 AM
38	Glencoe	9/3/2013 8:27 AM
39	Glencoe.	9/3/2013 8:25 AM
#	State:	Date
	There are no responses.	
#	ZIP:	Date
	There are no responses.	
#	Country:	Date
	There are no responses.	
#	Email Address:	Date
1	sofloros@comcast.net	10/2/2013 1:53 PM
2	rhart@ksnlaw.com	9/18/2013 2:14 PM
3	Jeanpuyear@sbcglobal.net	9/11/2013 4:50 PM
4	teamyeloushan@gmail.com	9/8/2013 8:37 PM
5	Shumana@msn.com	9/6/2013 10:40 AM
6	pamelarothbard@hotmail.com	9/4/2013 12:44 PM
7	Keberhard@comcast.net	9/4/2013 8:32 AM
8	kendra@mirasol.us	9/3/2013 9:23 PM
9	John.femitz@yahoo.com	9/3/2013 6:39 PM
10	dktropp@sbcglobal.net	9/3/2013 4:04 PM
11	petersimotas@yahoo.com	9/3/2013 3:55 PM
12	b.phoenix@comcast.net	9/3/2013 3:27 PM
13	shelleypantelic@yahoo.com	9/3/2013 2:25 PM

2013 Glencoe Beach Survey

14	emmapmol@yahoo.com	9/3/2013 1:27 PM
15	phoebecruz@yahoo.com	9/3/2013 12:42 PM
16	mariaf.b822@yahoo.com	9/3/2013 12:40 PM
17	Msulaura@gmail.com	9/3/2013 11:13 AM
18	downreuter@att.net	9/3/2013 11:13 AM
19	karin_wilcox@yahoo.com	9/3/2013 11:08 AM
20	michael.l.aitken@gmail.com	9/3/2013 10:55 AM
21	oceanisdelmar@hotmail.com	9/3/2013 10:43 AM
22	sofiam@gmail.com	9/3/2013 10:34 AM
23	plazzaretti@sbcglobal.net	9/3/2013 10:11 AM
24	hakenen@sbcglobal.net	9/3/2013 9:35 AM
25	ilanashulman@aol.com	9/3/2013 9:31 AM
26	sarahleve@mail.com	9/3/2013 9:30 AM
27	Nowbrown2@hotmail.com	9/3/2013 9:17 AM
28	chris.m.sullivan@gmail.com	9/3/2013 9:02 AM
29	lorakogan@comcat.net	9/3/2013 8:59 AM
30	nataljadobos@yahoo.com	9/3/2013 8:54 AM
31	TedMulch@yahoo.com	9/3/2013 8:51 AM
32	mcsampson@live.com	9/3/2013 8:47 AM
33	Jenc100@yahoo.com	9/3/2013 8:40 AM
34	karen.springen@gmail.com	9/3/2013 8:38 AM
35	annettejaberg@yahoo.com	9/3/2013 8:33 AM
36	Aek0102@aol.com	9/3/2013 8:30 AM
37	jag20ald @aol.com	9/3/2013 8:28 AM
38	Sepstein@gmail.com	9/3/2013 8:27 AM
39	Mandeep01@yahoo.com.	9/3/2013 8:25 AM
#	Phone Number:	Date
1	847-590-9701	10/2/2013 1:53 PM
2	847-777-7317	9/18/2013 2:14 PM
3	224 515-8275	9/11/2013 4:50 PM
4	teamyeloushan@gmail.com	9/8/2013 8:37 PM
5	847-846-7575	9/6/2013 10:40 AM
6	312-925-7653	9/4/2013 12:44 PM
7	8472429514	9/4/2013 8:32 AM
8	845-269-2620	9/3/2013 9:23 PM
9	847-272-6181	9/3/2013 6:39 PM
10	847/8351054	9/3/2013 4:04 PM
11	1773 7254803	9/3/2013 3:55 PM
12	312-735-1909	9/3/2013 3:27 PM
13	3124937369	9/3/2013 2:25 PM
14	(847) 804-2907	9/3/2013 1:27 PM

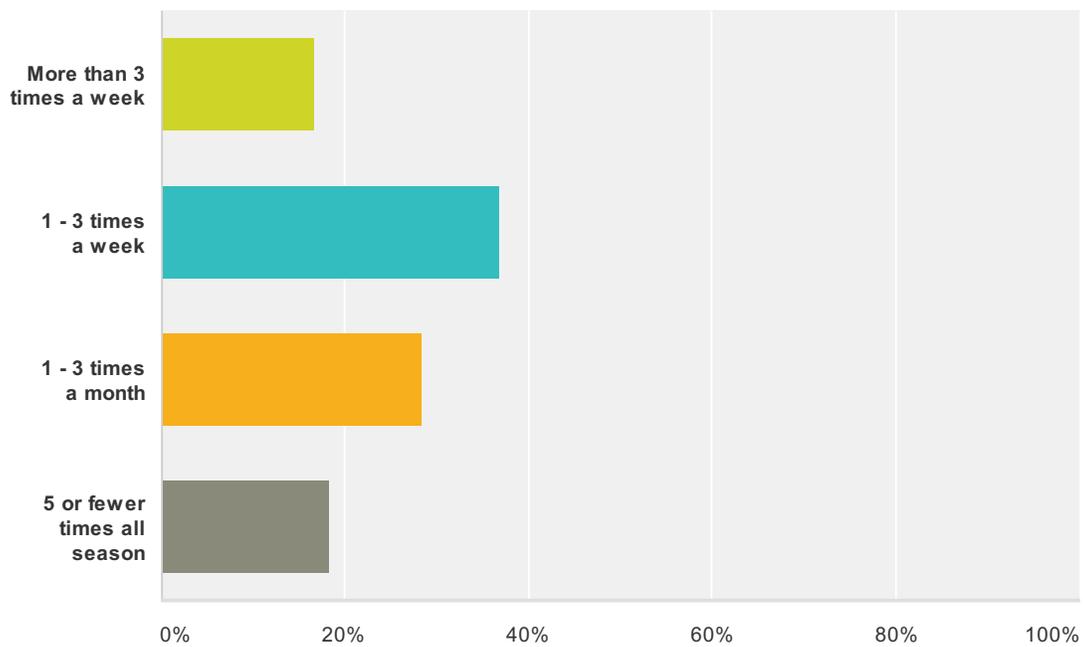
2013 Glencoe Beach Survey

15	847-275-9385	9/3/2013 12:42 PM
16	8478357310	9/3/2013 12:40 PM
17	8473021004	9/3/2013 11:13 AM
18	847-205-4720	9/3/2013 11:13 AM
19	847 971-0268	9/3/2013 11:08 AM
20	224 927 9914	9/3/2013 10:55 AM
21	8472420103	9/3/2013 10:43 AM
22	8478145337	9/3/2013 10:34 AM
23	847-342-1855	9/3/2013 10:11 AM
24	847-242-0124	9/3/2013 9:35 AM
25	8472263835	9/3/2013 9:31 AM
26	847-714-2475	9/3/2013 9:30 AM
27	312.543.2357	9/3/2013 9:17 AM
28	312 859 0319	9/3/2013 9:02 AM
29	847-242-0579	9/3/2013 8:59 AM
30	3123755802	9/3/2013 8:54 AM
31	2242137144	9/3/2013 8:51 AM
32	312-404-9740	9/3/2013 8:47 AM
33	847-322-0534	9/3/2013 8:40 AM
34	847-770-0621	9/3/2013 8:38 AM
35	8478357178	9/3/2013 8:33 AM
36	8322164839	9/3/2013 8:30 AM
37	8475087021	9/3/2013 8:28 AM
38	312-399-3285	9/3/2013 8:27 AM
39	8477864475	9/3/2013 8:25 AM

2013 Glencoe Boating Beach Survey

Q1 How often did you (or a family member) go boating/sailing this year? Select one answer.

Answered: 60 Skipped: 0

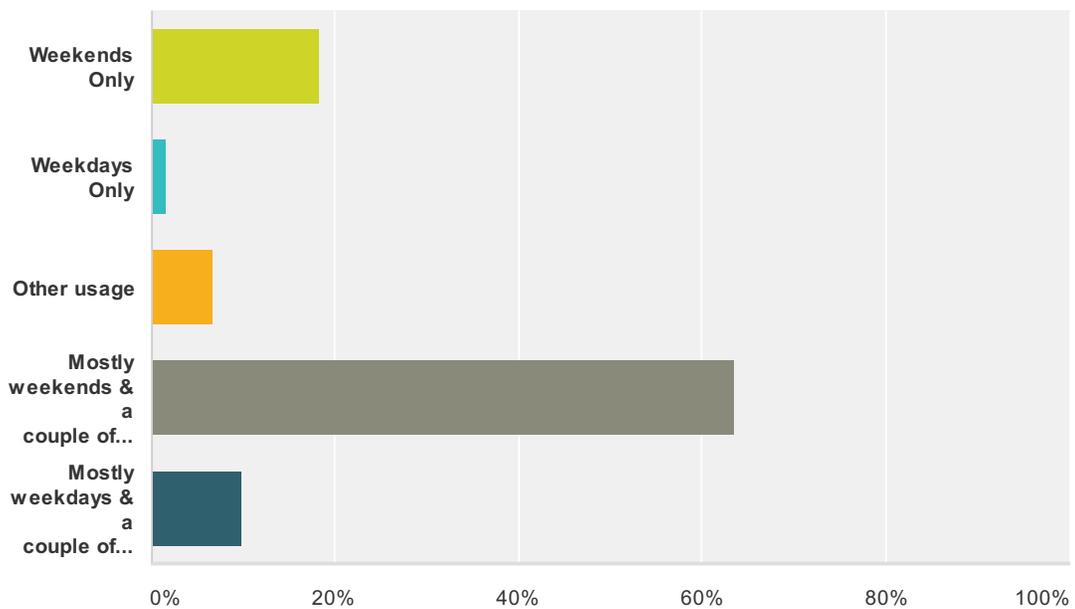


Answer Choices	Responses
More than 3 times a week	16.67% 10
1 - 3 times a week	36.67% 22
1 - 3 times a month	28.33% 17
5 or fewer times all season	18.33% 11
Total	60

2013 Glencoe Boating Beach Survey

Q2 When did you typically go boating / sailing at the Glencoe Beach? Select one answer.

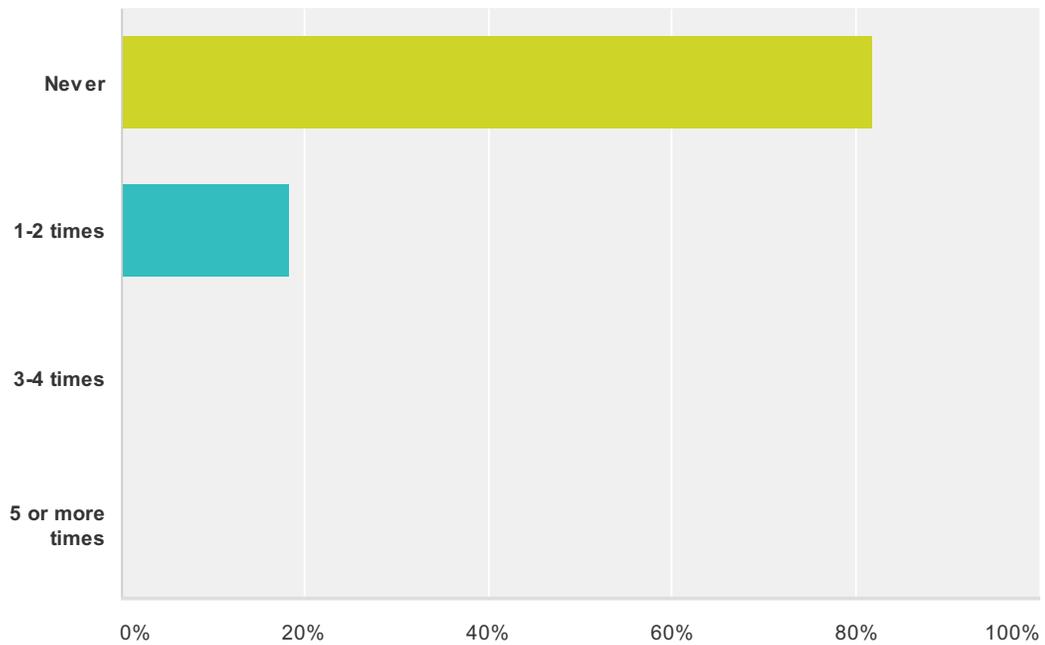
Answered: 60 Skipped: 0



Answer Choices	Responses
Weekends Only	18.33% 11
Weekdays Only	1.67% 1
Other usage	6.67% 4
Mostly weekends & a couple of weekdays	63.33% 38
Mostly weekdays & a couple of weekends	10% 6
Total	60

Q3 How many times were you towed by our boater assistance fleets? Select one answer.

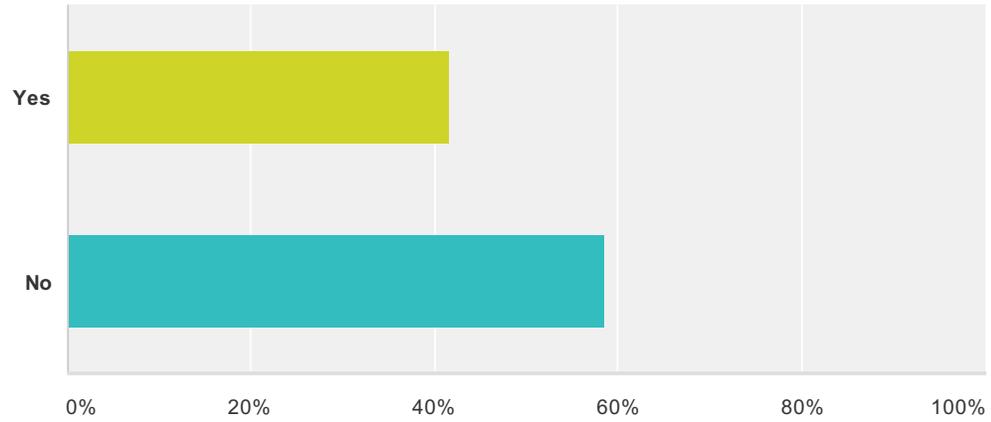
Answered: 60 Skipped: 0



Answer Choices	Responses
Never	81.67% 49
1-2 times	18.33% 11
3-4 times	0% 0
5 or more times	0% 0
Total	60

Q4 Do you use a marine radio? Select one answer.

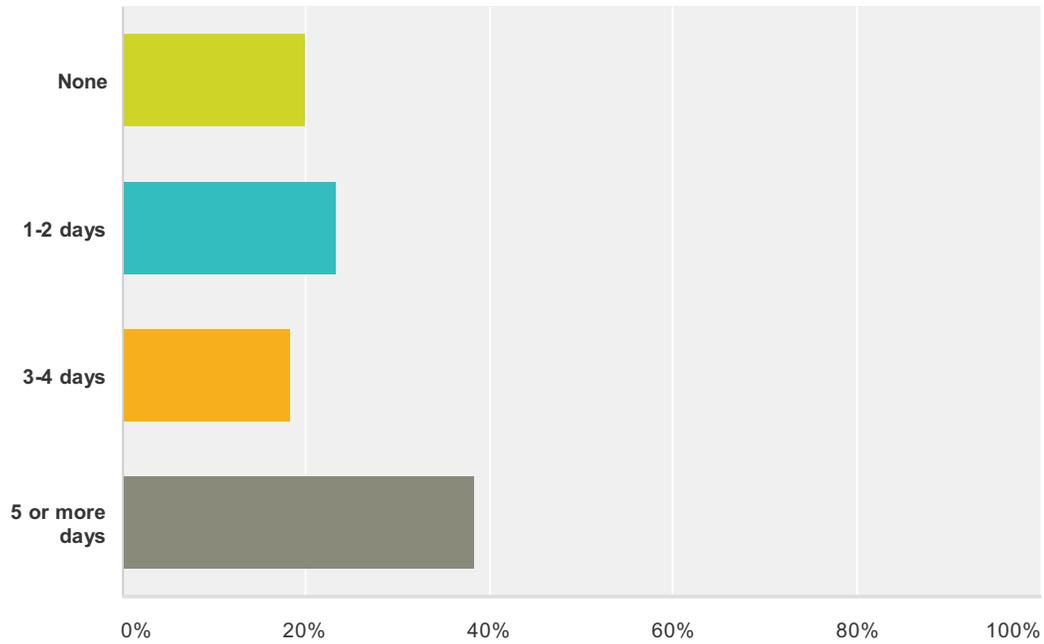
Answered: 60 Skipped: 0



Answer Choices	Responses	
Yes	41.67%	25
No	58.33%	35
Total		60

Q5 Our boating post-season is August 31-October 20. During the post-season, how many weekend days did you sail at Glencoe Beach?

Answered: 60 Skipped: 0

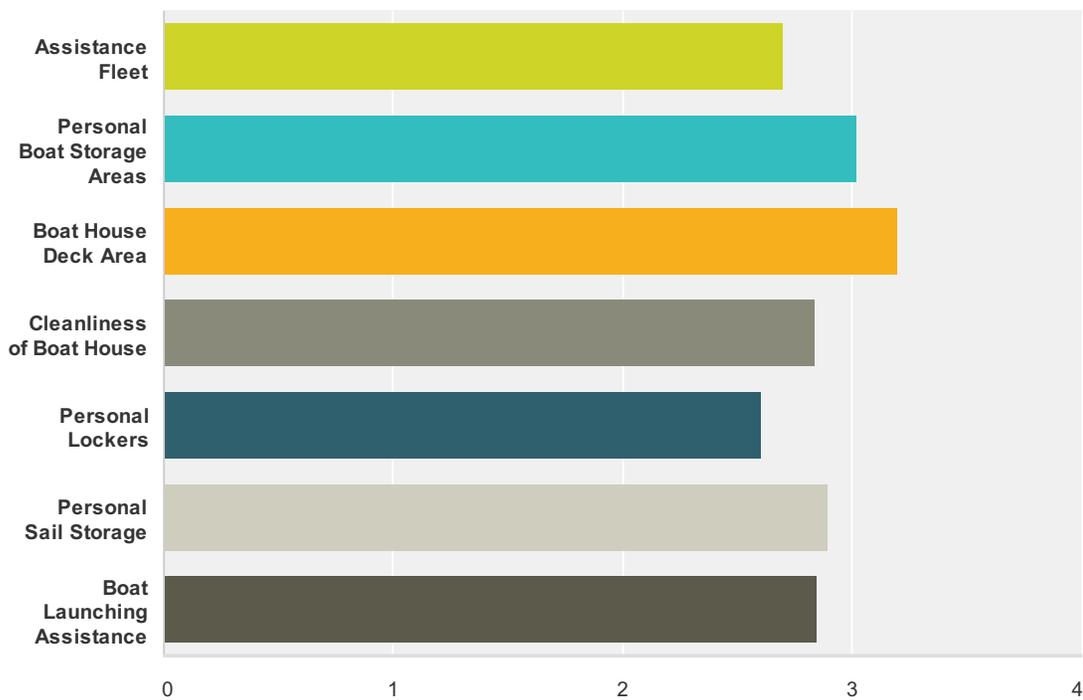


Answer Choices	Responses	
None	20%	12
1-2 days	23.33%	14
3-4 days	18.33%	11
5 or more days	38.33%	23
Total		60

2013 Glencoe Boating Beach Survey

Q6 Please rate the following Glencoe Boating facilities/services. Select one response for each item.

Answered: 57 Skipped: 3



	Excellent	Good	Fair	Poor	N/A	Total	Average Rating
Assistance Fleet	21.05% 12	28.07% 16	17.54% 10	14.04% 8	19.30% 11	57	2.70
Personal Boat Storage Areas	21.43% 12	57.14% 32	19.64% 11	0% 0	1.79% 1	56	3.02
Boat House Deck Area	28.07% 16	54.39% 31	10.53% 6	0% 0	7.02% 4	57	3.19
Cleanliness of Boat House	19.30% 11	49.12% 28	17.54% 10	8.77% 5	5.26% 3	57	2.83
Personal Lockers	14.29% 8	39.29% 22	35.71% 20	8.93% 5	1.79% 1	56	2.60
Personal Sail Storage	15.79% 9	40.35% 23	21.05% 12	1.75% 1	21.05% 12	57	2.89
Boat Launching Assistance	22.81% 13	35.09% 20	22.81% 13	7.02% 4	12.28% 7	57	2.84

#	Additional Comments	Date
1	The boathouse needs to be organized...the staff in there down time should be working on this	12/12/2013 11:00 AM
2	I have been a regular for a long time. The last couple of years, I have notice fewer to no offers of help from the staff when carrying heavy items or my kayak on the beach. This year a friend in a kayak went over and swam herself into shore. She clearly needed help. There was no response from the on duty guard or boat house staff.	12/11/2013 2:14 PM
3	It would be nice to have a fly over the deck	12/11/2013 10:51 AM
4	Numbers on lockers in our row need to be redone, not readable	12/9/2013 9:06 AM

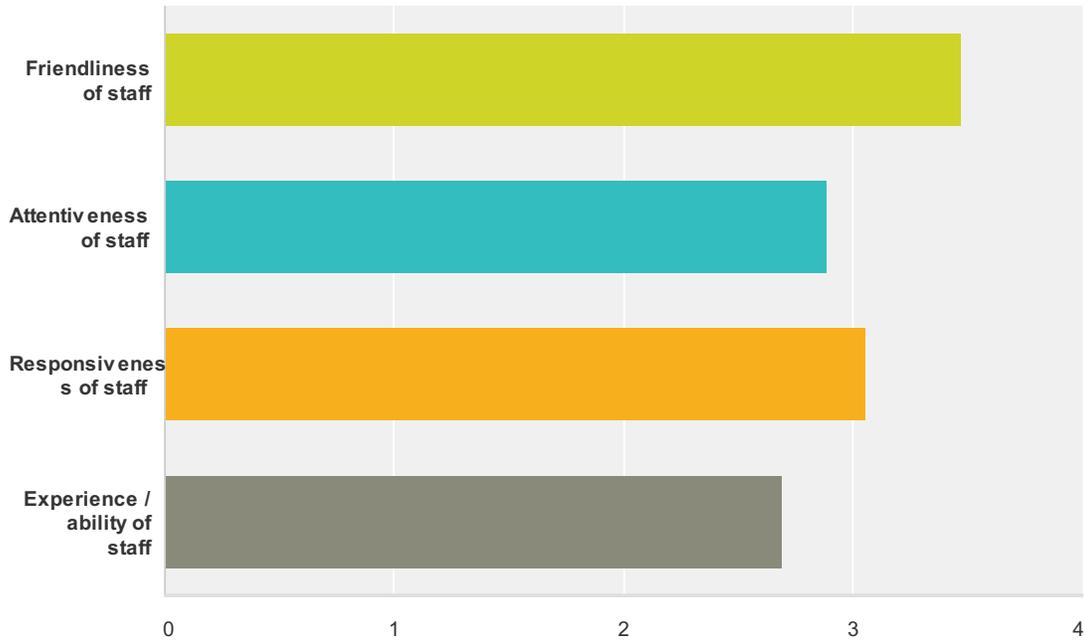
2013 Glencoe Boating Beach Survey

5	Loss of waverunners	12/7/2013 7:32 AM
6	2013 was the first year i would rate the rescue service as POOR	12/6/2013 10:15 PM
7	The lockers are just two small at 2x2 feet. Let's go back to 3x3 feet.	12/6/2013 10:00 PM
8	Our sailing facilities are second to none. Repairs and general maintenance will be needed in the future.	12/6/2013 9:24 PM
9	Many of the best sailing days were lost due to rescue service not being available. Whether it was lack of training, equipment failure or general conditions it was disappointing.	12/6/2013 5:34 PM
10	Boat launching assistance is excellent!	12/6/2013 4:39 PM

2013 Glencoe Boating Beach Survey

Q7 When thinking about the boat house staff, including harbor masters, harbor guards, and management, please rate the following attributes. Select one response for each item.

Answered: 57 Skipped: 3



	Excellent	Good	Fair	Poor	Total	Average Rating
Friendliness of staff	56.14% 32	36.84% 21	5.26% 3	1.75% 1	57	3.47
Attentiveness of staff	31.58% 18	29.82% 17	33.33% 19	5.26% 3	57	2.88
Responsiveness of staff	35.71% 20	37.50% 21	23.21% 13	3.57% 2	56	3.05
Experience / ability of staff	20.37% 11	38.89% 21	29.63% 16	11.11% 6	54	2.69

#	Additional Comments	Date
1	The staff will always come and assist boaters when asked...however I think they should be pre-emptive in doing so...i.e. it's the end of the day and boaters are coming in, walk over and assist them, you they are going to ask why not beat them to it.	12/12/2013 11:00 AM
2	It's hard to know the experience. There was little interaction or responding. This is notably different from three years ago when I was always pleasantly surprised by the offers of help and pleasant interactions.	12/11/2013 2:14 PM
3	south beach does not get as good a coverage on help	12/9/2013 2:22 PM
4	Saw some scary work by staff in trying to pull their boat out of the water with the 4-runner. Basically gunning it on a slack cable, if that cable snaps...	12/7/2013 7:32 AM
5	there was little 'adult' management of the boat house	12/6/2013 10:15 PM
6	Quality of assistance fleet has declined over the past couple of years and markedly this year. As an example, rescue craft were not even in the water during weekend sailing.	12/6/2013 9:24 PM

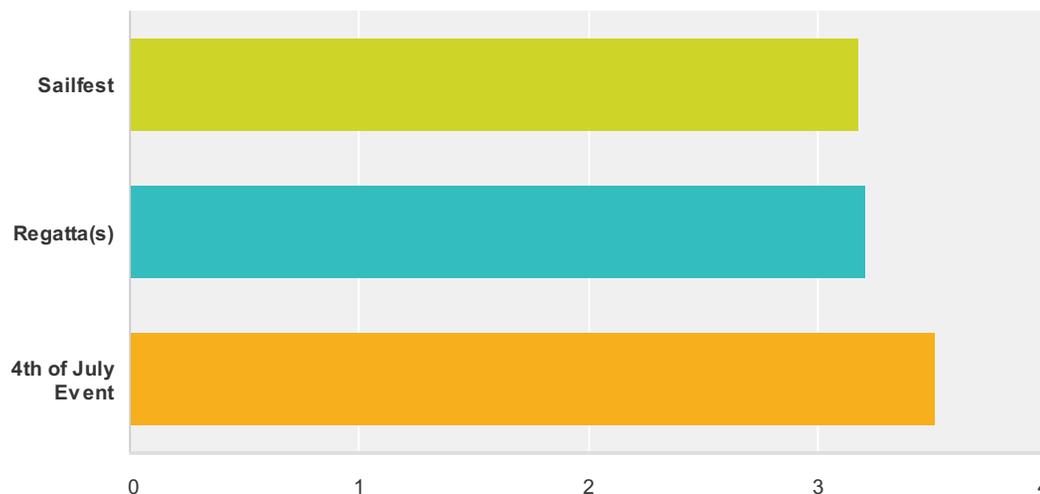
2013 Glencoe Boating Beach Survey

7	South Beach needs more attention. Usually have to radio for help.	12/6/2013 6:37 PM
8	It seemed like the guys were more attentive this year than in years past.	12/6/2013 5:58 PM
9	Staff needs to look at what is going on and offer to help. Too many times they would come to help one boater move the their boat, go back to the boat house only to be called back. When there was someone on the south side it was most helpful in moving of the boats and keeping the landing area clear of non boaters.	12/6/2013 5:34 PM
10	Need a boat house manager who is expert in boating and on site during weekends	12/6/2013 4:39 PM

2013 Glencoe Boating Beach Survey

Q8 Please rate the following services and events offered at the Boating Beach this season. If you did not attend a particular event, please select N/A. Select only one response for each item.

Answered: 57 Skipped: 3

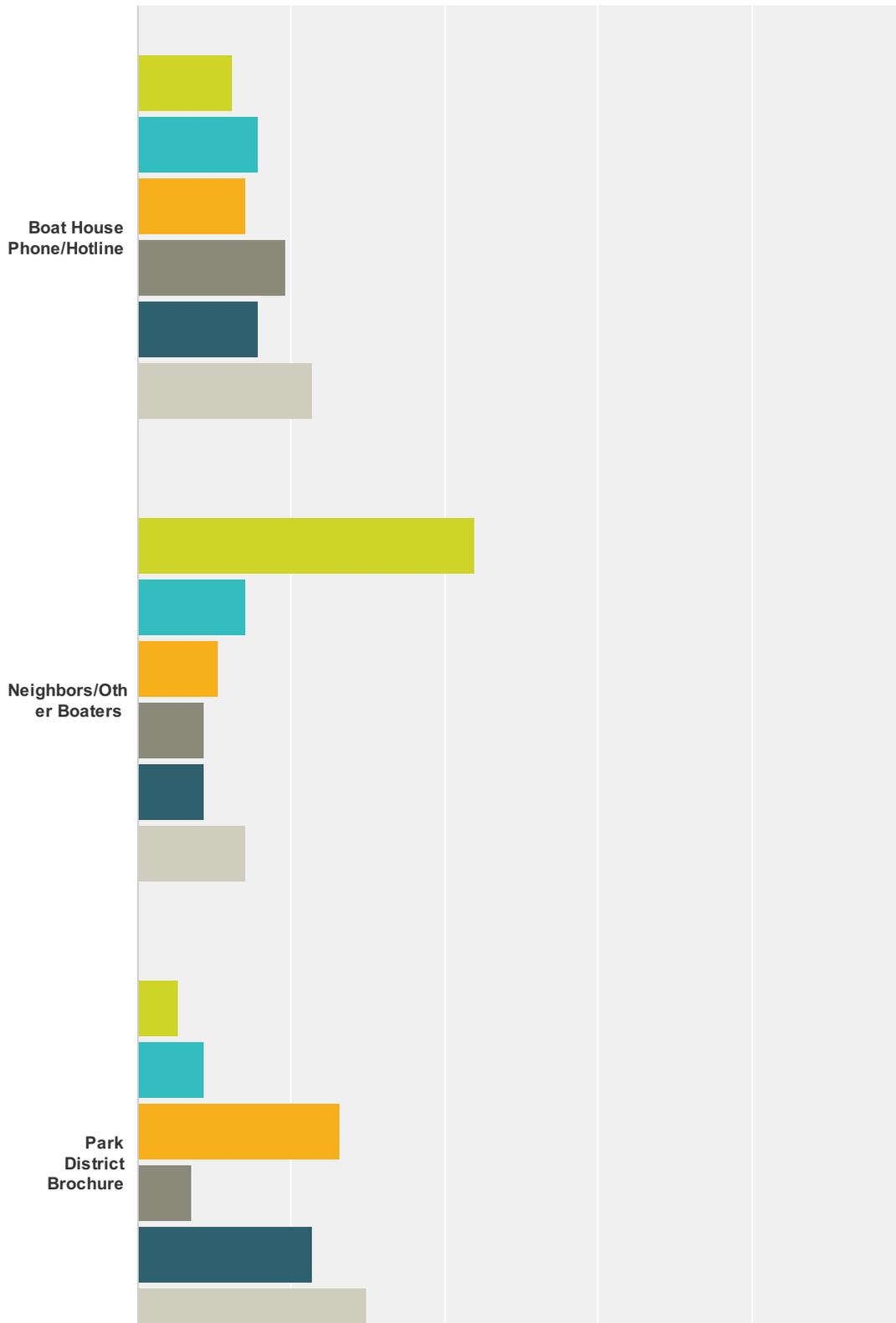


	Excellent	Good	Fair	Poor	N/A	Total	Average Rating
Sailfest	17.54% 10	17.54% 10	3.51% 2	3.51% 2	57.89% 33	57	3.17
Regatta(s)	14.29% 8	26.79% 15	1.79% 1	1.79% 1	55.36% 31	56	3.20
4th of July Event	33.93% 19	26.79% 15	1.79% 1	0% 0	37.50% 21	56	3.51

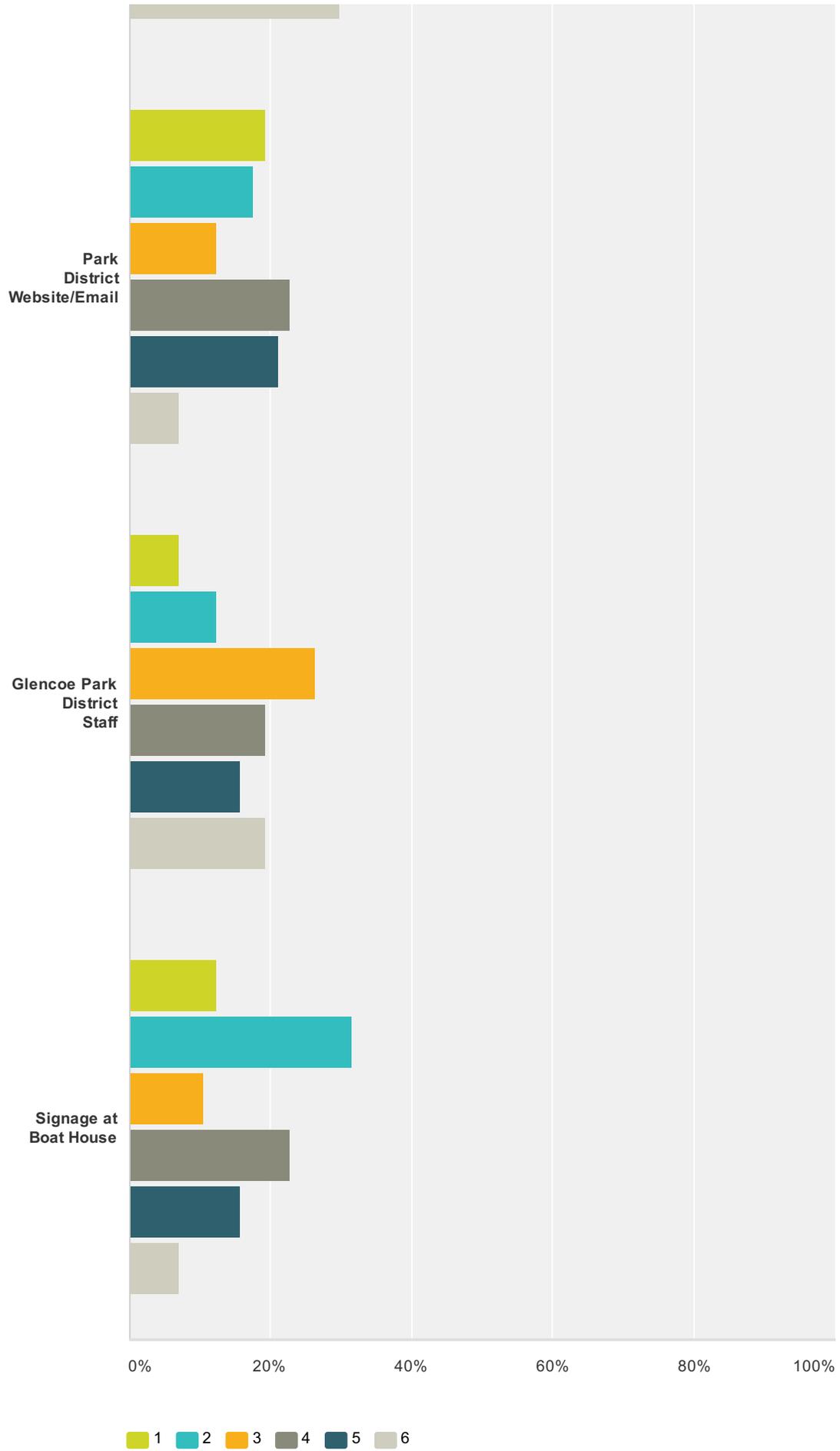
#	Additional Comments	Date
1	The regatta's can and will be improved on... more races, better course lay out...the staff needs to learn how to properly set a race course, and manage the races. Sailfest last year I thought was not well organized and I believe that they charged a fee for it...I think the idea should be to make people aware of boating and what the club has to offer, so don't charge them a fee for this. If no fee was charged then disregard.	12/12/2013 11:00 AM
2	Great job!	12/7/2013 7:32 AM
3	These events are the high point of my summer.	12/6/2013 10:00 PM
4	More publicity for Sailfest is needed. We could use more Sailfest day activities to introduce people to Glencoe sailing.	12/6/2013 9:24 PM
5	I will put up with simply good to keep the boating beaches	12/6/2013 6:37 PM
6	Now that John travis is involved all has improved a great deal.	12/6/2013 4:43 PM
7	Regattas done professionally. Very impressed!	12/6/2013 4:39 PM

Q9 Please tell us how you stay informed about Glencoe Boating news, events, activities and daily conditions. Please rank in order, with 1 being your most common source of information and 6 being your least common source of information.

Answered: 57 Skipped: 3



2013 Glencoe Boating Beach Survey



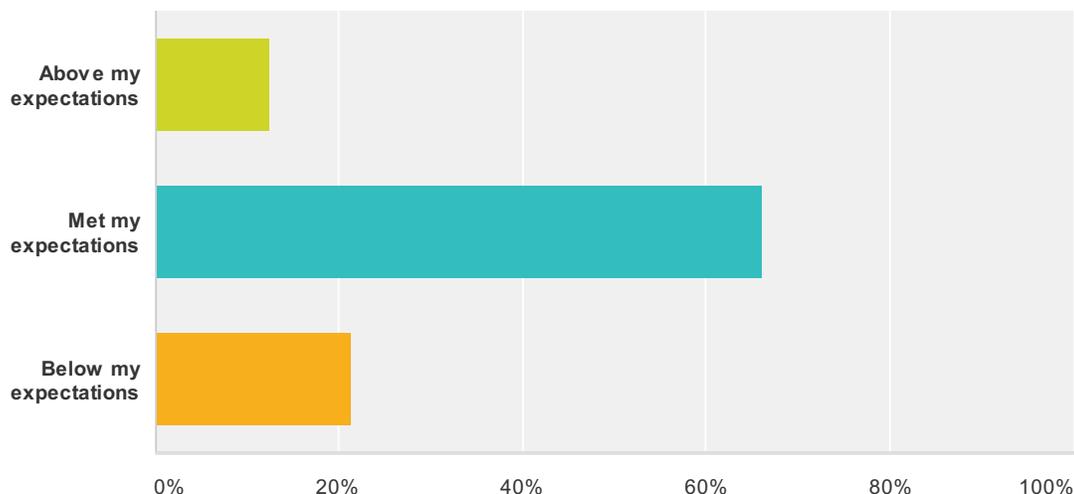
2013 Glencoe Boating Beach Survey

	1	2	3	4	5	6	Total	Average Ranking
Boat House Phone/Hotline	12.28% 7	15.79% 9	14.04% 8	19.30% 11	15.79% 9	22.81% 13	57	3.21
Neighbors/Other Boaters	43.86% 25	14.04% 8	10.53% 6	8.77% 5	8.77% 5	14.04% 8	57	4.33
Park District Brochure	5.26% 3	8.77% 5	26.32% 15	7.02% 4	22.81% 13	29.82% 17	57	2.77
Park District Website/Email	19.30% 11	17.54% 10	12.28% 7	22.81% 13	21.05% 12	7.02% 4	57	3.70
Glencoe Park District Staff	7.02% 4	12.28% 7	26.32% 15	19.30% 11	15.79% 9	19.30% 11	57	3.18
Signage at Boat House	12.28% 7	31.58% 18	10.53% 6	22.81% 13	15.79% 9	7.02% 4	57	3.81

2013 Glencoe Boating Beach Survey

Q10 When thinking about the facilities, staff, and general environment, please rate your overall experience at the Glencoe Boating Beach during the 2013 season. Select one response.

Answered: 56 Skipped: 4



Answer Choices	Responses
Above my expectations	12.50% 7
Met my expectations	66.07% 37
Below my expectations	21.43% 12
Total	56

#	Other (please specify)	Date
1	The boat house needs to be in better shape, the staff should be given projects to improve the boat house and make better use of their down time, the sailing equipment needs to be stored and put away properly every night, the staff should be pre-emptive in assisting boaters (it's just a nice thing to do), I think the staff should learn about rigging boats properly, some do some don't...	12/12/2013 2:37 PM
2	It seems the cost has increased and the support has decreased.	12/11/2013 2:17 PM
3	Except the rescue service which was way below my expectations.	12/11/2013 11:17 AM
4	Lack of training and supervision of boat staff	12/11/2013 9:57 AM
5	expectations are very low	12/11/2013 9:13 AM
6	No rescue capability, OK, I can rescue myself	12/8/2013 8:35 PM
7	signed up for sailing and too many cancellations with poor communication to the participants sailing	12/8/2013 7:59 AM
8	Several days were unstaffed, so no sailing support available. I am there primarily to sail, so if that is not supported, the other things don't matter to me.	12/7/2013 7:34 AM
9	the staff in the off season did not have much experience, but they tried.	12/6/2013 11:04 PM
10	harbor staff was inexperienced with poor management	12/6/2013 10:17 PM
11	Love the environment.	12/6/2013 6:38 PM
12	Boat house should be a place that boaters can get together. The fireplace and furniture is crap. Jet ski are the most effective rescue craft and yet they seem to be the least used.	12/6/2013 5:37 PM

2013 Glencoe Boating Beach Survey

13

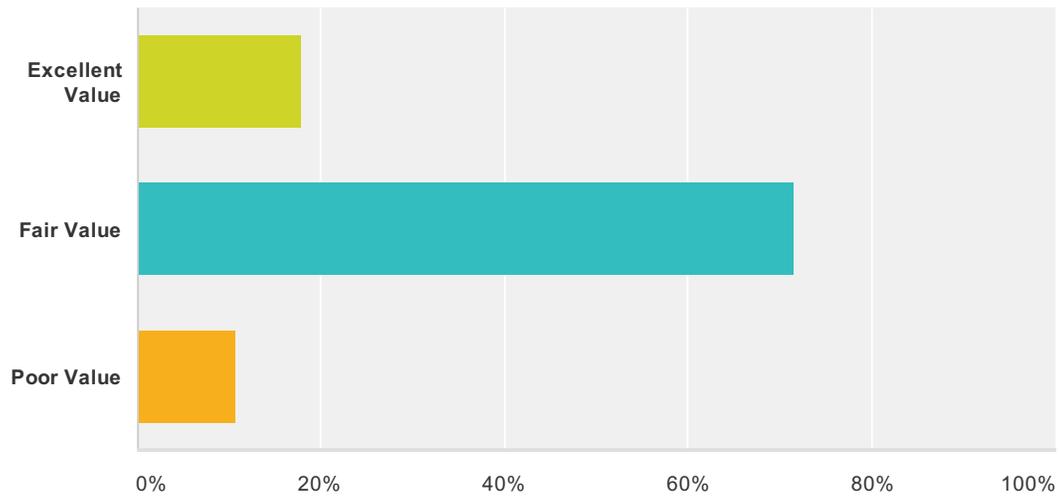
great experience!

12/6/2013 4:40 PM

2013 Glencoe Boating Beach Survey

Q11 Please rate the value of your 2013 boating fees. Select one response.

Answered: 56 Skipped: 4



Answer Choices	Responses
Excellent Value	17.86% 10
Fair Value	71.43% 40
Poor Value	10.71% 6
Total	56

#	Additional Comments	Date
1	It should be priced by the rack for kayaks. Paying for two racks for two boats does not seem the best system. Half the time there were boats on my rack with no stickers which were not my boats. The staff should have been more on top of this. The rack I was assigned was in disrepair. I was told it would be fixed which did not happen.	12/11/2013 2:17 PM
2	Superior facility, even without rescue capability	12/8/2013 8:35 PM
3	cost was high if you only own paddle boards and storage fee is high	12/8/2013 7:59 AM
4	Still a fair value.	12/7/2013 7:34 AM
5	\$rates have been up/ attentitvness & service way down	12/6/2013 10:17 PM
6	It's expensive for out of towners, but worth it.	12/6/2013 10:01 PM
7	Can't live without it.	12/6/2013 6:38 PM
8	See above	12/6/2013 5:37 PM

2013 Glencoe Boating Beach Survey

Q12 What area or service would you like to see improved in the future at the Boating Beach?

Answered: 55 Skipped: 5

#	Responses	Date
1	I would like to see the Boat club advertise for sailing lesson to a broader market. Also have the boat staff use their down time to make improvements to the boat house or at lest take better care of the equipment.	12/12/2013 2:40 PM
2	Staff was sometimes inattentive	12/12/2013 1:54 PM
3	nothing	12/12/2013 10:43 AM
4	Outdoor lighting of the boathouse / deck	12/11/2013 11:07 PM
5	personal locker needs to be much larger	12/11/2013 7:44 PM
6	It seemed to me last season that there was no experienced leader for the staff.	12/11/2013 4:59 PM
7	North racks need the weeds pulled from the racks and racks repaired.	12/11/2013 2:17 PM
8	longer in season boathouse monitoring	12/11/2013 12:04 PM
9	Rescue service!!! Better no swimming in boating area enforcement. Sails lockers on south side need new latches. Can wooden planks or platforms be installed between lockers?	12/11/2013 11:27 AM
10	Wheels for the hobbie wave would be nice	12/11/2013 11:26 AM
11	on water rescue	12/11/2013 10:52 AM
12	more racks at south side of the beach. We store our canoe on the north racks because we can't get a space on the south side, and would use it more often if we had a rack closer to the beach	12/11/2013 10:01 AM
13	You have heard our suggestions for years and services continue to decline	12/11/2013 9:58 AM
14	Hooks installed in all lockers. Beach / locker area kept cleaner.	12/11/2013 9:20 AM
15	more staff assistance, especially for female boaters	12/11/2013 9:14 AM
16	Rack space needs to be allocated better.	12/9/2013 6:36 PM
17	more help on south beach	12/9/2013 2:23 PM
18	More upkeep: picking up trash, weeding planting areas, less use of ATV which often seems unnecessary and is loud	12/9/2013 9:10 AM
19	Assistance in boat prep and launch if needed; more initiative from staff	12/8/2013 10:34 PM
20	Actual rescue service, and attentive on-shore service	12/8/2013 8:39 PM
21	better sailing and more classes during the week and not just weekends and better communication about the weather and cancellations	12/8/2013 8:00 AM
22	Nothing comes to mind	12/7/2013 5:57 PM
23	it is well run now	12/7/2013 3:59 PM
24	Guard service more inattentive than in past years. They seem to be rudderless and in need of leadership. The sailing beach rescue service cannot be closed simply because the NWS makes a call many hours earlier about a small craft warning. There were many glorious sailing days last year without any rescue service.	12/7/2013 1:54 PM
25	Easier access to water	12/7/2013 12:55 PM
26	The cleanliness of the south beach bathrooms.	12/7/2013 11:20 AM
27	have guard available on south beach	12/7/2013 11:18 AM

2013 Glencoe Boating Beach Survey

28	Rescue / observation by wave runner available. That craft is so much faster to respond and the fact they do not have an exposed prop, makes me feel better for the safety of the staff, my children who are crew, and myself.	12/7/2013 7:39 AM
29	The walkway between the north and south beach.	12/7/2013 7:38 AM
30	?	12/7/2013 7:22 AM
31	Better lockers	12/7/2013 5:27 AM
32	Removal of abandoned boats.	12/6/2013 11:12 PM
33	a little more experienced staff in the off season. (I know that this is difficult, but we dealt with it)	12/6/2013 11:06 PM
34	attentive & trained harbor staff with operational rescue program & equipment	12/6/2013 10:20 PM
35	Maintenance of south beach wheels or replacement. The dam things always seem to be low on tire pressure.	12/6/2013 10:05 PM
36	Rescue fleet staffing was very thin after colleges started. Consider partnership with Northwestern University or other local schools to provide regular and late season staffing.	12/6/2013 9:34 PM
37	None	12/6/2013 7:15 PM
38	Indoor windsurfing sail and board storage	12/6/2013 6:58 PM
39	1 Attentiveness of the boat crew. The boaters should not need to ask. It seems to get worse every year. A few years ago it was faultless 2 Ridiculous that for the 2nd year in a row that there was not proper cover for the Labor day holiday. The excuse "the crew leave to go back to college" isn't good enough or acceptable. Put alternative arrangements in place	12/6/2013 6:55 PM
40	South beach help. Cones need to be a clear demarkation of boating beach on South Beach and stay up post season.	12/6/2013 6:42 PM
41	Maybe a permanent ramp down to the water.	12/6/2013 5:59 PM
42	A Resturant or coffe shop	12/6/2013 5:56 PM
43	See other comments.	12/6/2013 5:38 PM
44	better training for harbor guards and supervisors. Harbor guards need more to do during sailing down town. Harbor guards need to be more customer service oriented	12/6/2013 5:30 PM
45	training of rescue response crews	12/6/2013 4:49 PM
46	Better storage/locker areas	12/6/2013 4:48 PM
47	None all goid	12/6/2013 4:43 PM
48	Hire the right person for boat house manager next year.	12/6/2013 4:42 PM
49	Nothing jumps to mind, and you don't control the weather.	12/6/2013 4:16 PM
50	This is a beach... with sand... Life Is Good !!!	12/6/2013 4:16 PM
51	its fine	12/6/2013 4:15 PM
52	Bring in a senior manager who understands boats, sailboats and this Lake. Seasonal Staff needs good older management.	12/6/2013 4:09 PM
53	Launch support/ boat hauling directly on south beach. more attention to rescue efforts.	12/6/2013 4:09 PM
54	launching	12/6/2013 4:04 PM
55	Launch and paddle boards	10/25/2013 8:39 PM

2013 Glencoe Boating Beach Survey

Q13 Please feel free to share any additional comments with us below.

Answered: 24 Skipped: 36

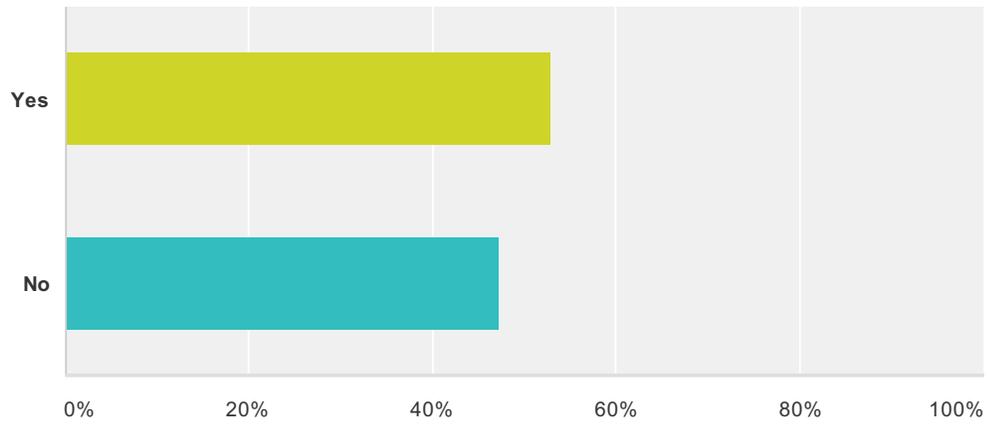
#	Responses	Date
1	na	12/11/2013 7:44 PM
2	The prior summer I capsized and despite a call from the coast guard I was not rescued and ended up floating into Kenilworth...they had no record of my going out and I wonder if keeping track of the boaters improved in any way last year....since Cody has left I haven't felt as if anyone is really in charge of the staff.	12/11/2013 4:59 PM
3	I love the Glencoe beach!!! I brought in many friends to the beach, all of them liked it very much and they will be back next season.	12/11/2013 11:27 AM
4	I hope we can have the jetskis return	12/11/2013 10:52 AM
5	Often unorganized	12/8/2013 10:34 PM
6	Least efficient equipment and method surveillance and rescue seems to be the best liability insurance alternative, covering ineffective asses	12/8/2013 8:39 PM
7	Would like to see more water sports opportunities like rowing and paddle boarding classes and more sailing opportunities. I find that those that are in the sailing community know more of what is going on than the public trying to learn	12/8/2013 8:00 AM
8	A particularly egregious incident happened last summer when an inexperienced Hobie owner and his daughter capsized and went unsighted for several long minutes until one of the other sailors on the beach spotted them about a mile off shore. Inexcusable. There needs to be a logout login system that everyone's aware of, even if they choose not to use it. We must raise awareness about what could be at stake here.	12/7/2013 1:54 PM
9	Make pathway to lake smoother and easier to go up and down	12/7/2013 12:55 PM
10	Just to reiterate the value of the wave runner or craft like that. If speed is an issue with staff, perhaps a governor could be placed on the engine? Early in season I saw the staff unsuccessfully try and launch the rigid boat and had to help rescue them from going into the swimming area as the motor continuously died. Ended up with 3 people in the water holding teh boat and one person trying to start the motor. That is 3 people a few feet from a spinning blade - not safe!	12/7/2013 7:39 AM
11	The service is really amazing. As someone in marketing, I would hold the service at the beach as an example of the gold standard for customer service. I live in Evanston and initially came to Glencoe simply because Evanston didn't have space. I've been here two years now and aren't even bother looking at Evanston because the service is so good.	12/7/2013 7:22 AM
12	Staff needs a better & safer method for bringing the jetski out of the water and into the boathouse.	12/6/2013 11:12 PM
13	over all the Glencoe beach deserves its reputation to be the BEST beach on the Northshore. We are thankful for that.	12/6/2013 11:06 PM
14	2013 was the first year where there was no rescue service on windy days when it was most needed	12/6/2013 10:20 PM
15	Will be signed up again next year.	12/6/2013 10:05 PM
16	Internet-based report of current conditions/webcam would be useful, especially for out of towners. The daily voicemail recording is antiquated. The N and S beaches could accommodate more boats. This could be a revenue source as well as giving us a more diverse base of sailors. A partnership with other lakefront communities could possibly give us more sailors.	12/6/2013 9:34 PM
17	Sometimes I found my sails on the floor. When they fall, nobody picked them up and most likely people might have stepper on them.	12/6/2013 6:58 PM
18	Thank you! Thank you! Thank you! I live 20 minutes away and sailing is my summer salvation.	12/6/2013 6:42 PM
19	It's too bad there are not more people sailing. I frequently sail, and I'm the only one on the water. Maybe more community outreach?	12/6/2013 5:59 PM
20	I think there should be allowed to bring water floating and fun stuff for the kids to play with! There are too many rules and kids can't play with anything fun...floater etc!	12/6/2013 5:56 PM

2013 Glencoe Boating Beach Survey

21	See other comments	12/6/2013 5:38 PM
22	The Perelman Boating beach, the Park District staff, and the seasonal guards are wonderful assets to our community. As I get older I appreciate this more, and really value the help the guards offer me and my family. Their help allows me to sail.	12/6/2013 5:30 PM
23	Do more to encourage catamaran rentals. Do not swap boating beach for water plant!	12/6/2013 4:42 PM
24	Busy work and moving houses (Glencoe to Winnetka) this boat season, at the lakefront less than I would otherwise like.	12/6/2013 4:16 PM

Q14 Are you a resident of Glencoe?

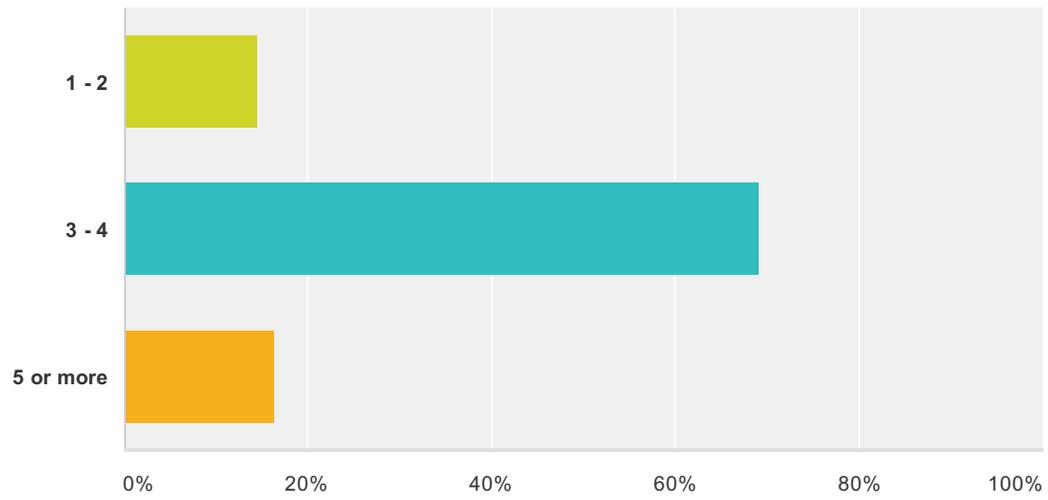
Answered: 55 Skipped: 5



Answer Choices	Responses	
Yes	52.73%	29
No	47.27%	26
Total		55

Q15 How many people reside in your household? (Please select one answer)

Answered: 55 Skipped: 5



Answer Choices	Responses	
1 - 2	14.55%	8
3 - 4	69.09%	38
5 or more	16.36%	9
Total		55

2013 Glencoe Boating Beach Survey

Q16 Personal information is optional, but is required to be included in the drawing for a \$50 gift certificate to West Marine.

Answered: 37 Skipped: 23

Answer Choices	Responses	
Name:	100%	37
Company:	0%	0
Address:	97.30%	36
Address 2:	0%	0
City/Town:	97.30%	36
State:	97.30%	36
ZIP:	94.59%	35
Country:	0%	0
Email Address:	97.30%	36
Phone Number:	81.08%	30

#	Name:	Date
1	john travis	12/12/2013 2:41 PM
2	pete lofdahl	12/12/2013 10:43 AM
3	greg prevo	12/11/2013 7:46 PM
4	Donald Spitzer-Cohn	12/11/2013 5:00 PM
5	Steven Schraiber	12/11/2013 12:05 PM
6	Adam Bartos	12/11/2013 11:28 AM
7	William Russell	12/11/2013 11:26 AM
8	Dave Zupan	12/11/2013 10:53 AM
9	Jeanne Buttimer	12/11/2013 9:21 AM
10	Karl Foster	12/9/2013 6:37 PM
11	Frank ten Brink	12/9/2013 2:24 PM
12	James Henderson	12/8/2013 8:39 PM
13	Mary South	12/8/2013 8:01 AM
14	brent wortell	12/7/2013 4:00 PM
15	Mark Hirte	12/7/2013 1:55 PM
16	Cliff	12/7/2013 12:56 PM
17	Jeff Brown	12/7/2013 7:39 AM
18	John Schroeder	12/7/2013 7:22 AM
19	John Smyth	12/6/2013 11:13 PM
20	Karina Wang	12/6/2013 11:08 PM
21	John Fitzgerald	12/6/2013 10:21 PM

2013 Glencoe Boating Beach Survey

22	Eric Brislawn	12/6/2013 10:07 PM
23	Brian Homans	12/6/2013 9:34 PM
24	Lyle Ievin	12/6/2013 7:17 PM
25	Serge Slavinsky	12/6/2013 6:59 PM
26	Cindy Crane	12/6/2013 6:43 PM
27	Steven Stender	12/6/2013 6:00 PM
28	Sita Ziakasen	12/6/2013 5:58 PM
29	Jay Adler	12/6/2013 5:39 PM
30	Michael Steinberg	12/6/2013 4:50 PM
31	Trevor McOmber	12/6/2013 4:48 PM
32	Marcy Abeamson	12/6/2013 4:45 PM
33	art wilde	12/6/2013 4:31 PM
34	Marcus & Mary Cunnick	12/6/2013 4:17 PM
35	Daniel GlenBoat Kegan	12/6/2013 4:16 PM
36	Robert Pabian	12/6/2013 4:16 PM
37	Tom Welch	12/6/2013 4:05 PM
#	Company:	Date
	There are no responses.	
#	Address:	Date
1	357 Adams	12/12/2013 2:41 PM
2	720 Grove Street	12/12/2013 10:43 AM
3	1175 long Meadow rd	12/11/2013 7:46 PM
4	393 Greenwood	12/11/2013 5:00 PM
5	311 Oakmont Drive	12/11/2013 12:05 PM
6	25 Old Mill Grove Rd	12/11/2013 11:28 AM
7	243	12/11/2013 11:26 AM
8	401 Florine Ct	12/11/2013 10:53 AM
9	51 Crescent Dr	12/9/2013 6:37 PM
10	853 Valley rd	12/9/2013 2:24 PM
11	1723 A Northfield Square	12/8/2013 8:39 PM
12	401 Jefferson Ave	12/8/2013 8:01 AM
13	546 sunset lane	12/7/2013 4:00 PM
14	707 Elder Lane	12/7/2013 1:55 PM
15	3635 Pebble Beach	12/7/2013 12:56 PM
16	982 Plum Tree Rd	12/7/2013 7:39 AM
17	3114 Isabella St	12/7/2013 7:22 AM
18	417 Madison Ave.	12/6/2013 11:13 PM
19	1319 Crain Street	12/6/2013 11:08 PM
20	1114 Franklin Ln.	12/6/2013 10:21 PM
21	1172 downing road	12/6/2013 10:07 PM
22	271 Hawthorn	12/6/2013 9:34 PM

2013 Glencoe Boating Beach Survey

23	1154 carol on	12/6/2013 7:17 PM
24	376 South Ave	12/6/2013 6:59 PM
25	3115 Mary Kay Lane	12/6/2013 6:43 PM
26	900 Elm Place	12/6/2013 6:00 PM
27	1114 Old Elm lane	12/6/2013 5:58 PM
28	402 Caren Drive	12/6/2013 5:39 PM
29	21 Wilmette Ave.	12/6/2013 4:50 PM
30	751 Vernon Avenue	12/6/2013 4:48 PM
31	357 Adams av	12/6/2013 4:45 PM
32	705 warwick road	12/6/2013 4:31 PM
33	2230 East 34th Court	12/6/2013 4:17 PM
34	380 Green Bay Rd #3C	12/6/2013 4:16 PM
35	4816 W. Catalpa Ave	12/6/2013 4:16 PM
36	321 Hawthorn	12/6/2013 4:05 PM
#	Address 2:	Date
	There are no responses.	
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1	Glencoe	12/12/2013 2:41 PM
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3	Northbrook	12/11/2013 7:46 PM
4	Glencoe	12/11/2013 5:00 PM
5	Deerfield	12/11/2013 12:05 PM
6	Lake Zurich	12/11/2013 11:28 AM
7	Glencoe	12/11/2013 11:26 AM
8	Cary	12/11/2013 10:53 AM
9	Glencoe	12/9/2013 6:37 PM
10	Glencoe	12/9/2013 2:24 PM
11	Northfield	12/8/2013 8:39 PM
12	Glencoe	12/8/2013 8:01 AM
13	glencoe	12/7/2013 4:00 PM
14	Deerfield	12/7/2013 1:55 PM
15	Northbrook	12/7/2013 12:56 PM
16	Fox River Grove	12/7/2013 7:39 AM
17	Evanston	12/7/2013 7:22 AM
18	Glencoe	12/6/2013 11:13 PM
19	Evanston	12/6/2013 11:08 PM
20	Buffalo Grove	12/6/2013 10:21 PM
21	Buffalo grove	12/6/2013 10:07 PM
22	Glencoe	12/6/2013 9:34 PM
23	Glencoe	12/6/2013 7:17 PM
24	Glencoe	12/6/2013 6:59 PM

2013 Glencoe Boating Beach Survey

25	Glenview	12/6/2013 6:43 PM
26	Glencoe	12/6/2013 6:00 PM
27	Glencoe	12/6/2013 5:58 PM
28	Buffalo Grove	12/6/2013 5:39 PM
29	Glenview	12/6/2013 4:50 PM
30	Glencoe	12/6/2013 4:48 PM
31	Glencoe	12/6/2013 4:45 PM
32	deerfield	12/6/2013 4:31 PM
33	Davenport	12/6/2013 4:17 PM
34	Winnetka	12/6/2013 4:16 PM
35	Chicago	12/6/2013 4:16 PM
36	Glencoe	12/6/2013 4:05 PM
#	State:	Date
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5	IL	12/11/2013 12:05 PM
6	IL	12/11/2013 11:28 AM
7	IL	12/11/2013 11:26 AM
8	IL	12/11/2013 10:53 AM
9	IL	12/9/2013 6:37 PM
10	IL	12/9/2013 2:24 PM
11	IL	12/8/2013 8:39 PM
12	IL	12/8/2013 8:01 AM
13	IL	12/7/2013 4:00 PM
14	IL	12/7/2013 1:55 PM
15	IL	12/7/2013 12:56 PM
16	IL	12/7/2013 7:39 AM
17	IL	12/7/2013 7:22 AM
18	IL	12/6/2013 11:13 PM
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20	IL	12/6/2013 10:21 PM
21	IL	12/6/2013 10:07 PM
22	IL	12/6/2013 9:34 PM
23	IL	12/6/2013 7:17 PM
24	IL	12/6/2013 6:59 PM
25	IL	12/6/2013 6:43 PM
26	IL	12/6/2013 6:00 PM
27	IL	12/6/2013 5:58 PM
28	IL	12/6/2013 5:39 PM

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29	IL	12/6/2013 4:50 PM
30	IL	12/6/2013 4:48 PM
31	IL	12/6/2013 4:45 PM
32	IL	12/6/2013 4:31 PM
33	IA	12/6/2013 4:17 PM
34	IL	12/6/2013 4:16 PM
35	IL	12/6/2013 4:16 PM
36	IL	12/6/2013 4:05 PM
#	ZIP:	Date
1	60022	12/12/2013 2:41 PM
2	60022	12/12/2013 10:43 AM
3	60062	12/11/2013 7:46 PM
4	60022	12/11/2013 5:00 PM
5	60015	12/11/2013 12:05 PM
6	60047	12/11/2013 11:28 AM
7	60023	12/11/2013 11:26 AM
8	60013	12/11/2013 10:53 AM
9	60022	12/9/2013 6:37 PM
10	60022	12/9/2013 2:24 PM
11	60093	12/8/2013 8:39 PM
12	60022	12/7/2013 4:00 PM
13	60015	12/7/2013 1:55 PM
14	60062	12/7/2013 12:56 PM
15	60021	12/7/2013 7:39 AM
16	60201	12/7/2013 7:22 AM
17	60022	12/6/2013 11:13 PM
18	60202	12/6/2013 11:08 PM
19	60089	12/6/2013 10:21 PM
20	60089	12/6/2013 10:07 PM
21	60022	12/6/2013 9:34 PM
22	60022	12/6/2013 7:17 PM
23	60022	12/6/2013 6:59 PM
24	60026	12/6/2013 6:43 PM
25	60022	12/6/2013 6:00 PM
26	60022	12/6/2013 5:58 PM
27	60089	12/6/2013 5:39 PM
28	60025	12/6/2013 4:50 PM
29	60022	12/6/2013 4:48 PM
30	60023	12/6/2013 4:45 PM
31	60015	12/6/2013 4:31 PM
32	52807	12/6/2013 4:17 PM

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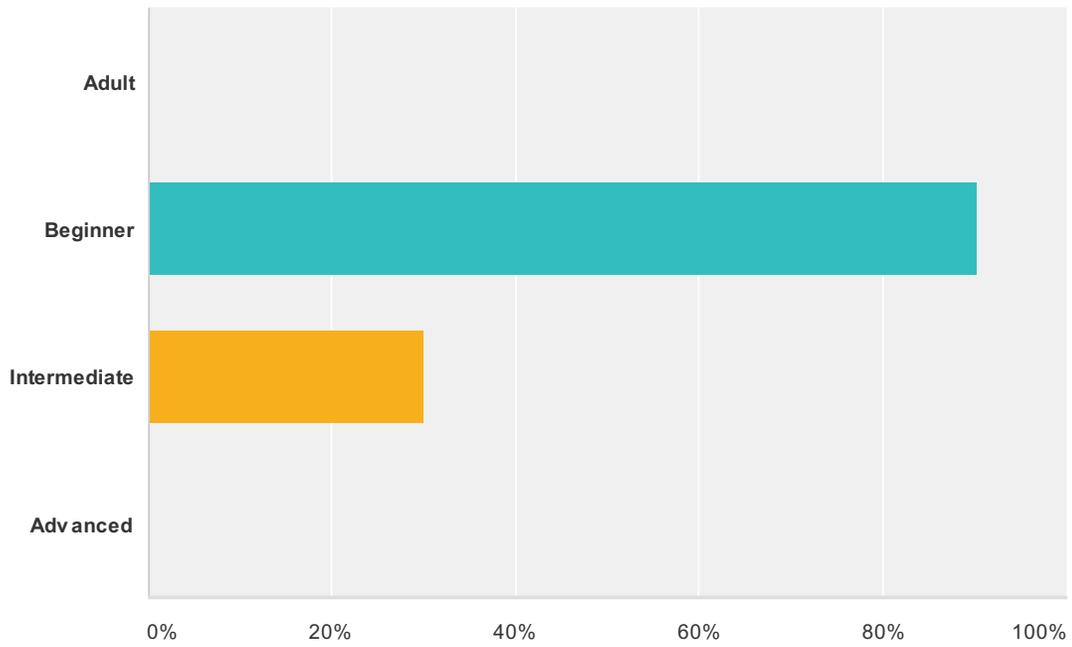
33	60093-4051	12/6/2013 4:16 PM
34	60630	12/6/2013 4:16 PM
35	60022	12/6/2013 4:05 PM
#	Country:	Date
	There are no responses.	
#	Email Address:	Date
1	johntravis357@yahoo.com	12/12/2013 2:41 PM
2	plofdahl1@comcast.net	12/12/2013 10:43 AM
3	gpjmail@yahoo.com	12/11/2013 7:46 PM
4	dspitco@comcast.net	12/11/2013 5:00 PM
5	schraibs@aol.com	12/11/2013 12:05 PM
6	info@restoreyourtiles.com	12/11/2013 11:28 AM
7	wsrussell@comcast.net	12/11/2013 11:26 AM
8	zupan@mc.net	12/11/2013 10:53 AM
9	jeanne_buttimer@email.com	12/11/2013 9:21 AM
10	Karldanefoster@att.net	12/9/2013 6:37 PM
11	ftenbrink@msn.com	12/9/2013 2:24 PM
12	jhenderson@mastinvestment.com	12/8/2013 8:39 PM
13	marysouth@me.com	12/8/2013 8:01 AM
14	bwortell@tritonmail.com	12/7/2013 4:00 PM
15	markhirte@comcast.net	12/7/2013 1:55 PM
16	jdbrown@pobox.com	12/7/2013 7:39 AM
17	johnsschroeder@gmail.com	12/7/2013 7:22 AM
18	jsmythjr@att.net	12/6/2013 11:13 PM
19	karinawang01@gmail.com	12/6/2013 11:08 PM
20	mmrsfitz@att.net	12/6/2013 10:21 PM
21	Ebrislawn@comcast.net	12/6/2013 10:07 PM
22	Bhomans@shineracoustics.com	12/6/2013 9:34 PM
23	Llevin@studley.com	12/6/2013 7:17 PM
24	ses049@gmail.com	12/6/2013 6:59 PM
25	cinscrane@gmail.com	12/6/2013 6:43 PM
26	sstender@muchshelist.com	12/6/2013 6:00 PM
27	sitarajani@hotmail.com	12/6/2013 5:58 PM
28	Adlerjay@comcast.net	12/6/2013 5:39 PM
29	michael14steinberg@comcast.net	12/6/2013 4:50 PM
30	trevormcomber@gmail.com	12/6/2013 4:48 PM
31	Marcytravis248@yahoo.com	12/6/2013 4:45 PM
32	artwilde705@gmail.com	12/6/2013 4:31 PM
33	MarcusC305@aol.com	12/6/2013 4:17 PM
34	voyer@keganlaw.com	12/6/2013 4:16 PM
35	robtpabian@sncglobal.net	12/6/2013 4:16 PM

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36	tomwelch@indecorinc.com	12/6/2013 4:05 PM
#	Phone Number:	Date
1	773-972-9409	12/12/2013 2:41 PM
2	8478350141	12/12/2013 10:43 AM
3	8472053699	12/11/2013 7:46 PM
4	(847) 400-5444	12/11/2013 5:00 PM
5	8473171190	12/11/2013 12:05 PM
6	773-575-5515	12/11/2013 11:28 AM
7	8472429817	12/11/2013 11:26 AM
8	847-533-8989	12/11/2013 10:53 AM
9	847-501-3148	12/8/2013 8:39 PM
10	8473373766	12/7/2013 1:55 PM
11	630.464.9158	12/7/2013 7:39 AM
12	773-350-8269	12/6/2013 11:13 PM
13	8478666790	12/6/2013 11:08 PM
14	847-271-6448	12/6/2013 10:21 PM
15	847-922-7391	12/6/2013 10:07 PM
16	847-835-4123	12/6/2013 9:34 PM
17	8474094053	12/6/2013 7:17 PM
18	312-544-9472	12/6/2013 6:59 PM
19	847-533-2122	12/6/2013 6:43 PM
20	312 521 2418	12/6/2013 6:00 PM
21	8478402409	12/6/2013 5:58 PM
22	8479138160	12/6/2013 5:39 PM
23	847-626-1000	12/6/2013 4:50 PM
24	3127310776	12/6/2013 4:48 PM
25	773.972.9408	12/6/2013 4:45 PM
26	8472267002	12/6/2013 4:31 PM
27	563-355-2621 (H) 563-340-6561 (C)	12/6/2013 4:17 PM
28	312-782-6495	12/6/2013 4:16 PM
29	773.283.3425	12/6/2013 4:16 PM
30	7734066266	12/6/2013 4:05 PM

Q1 My child or I registered for the following class/skill level: (Select all that apply)

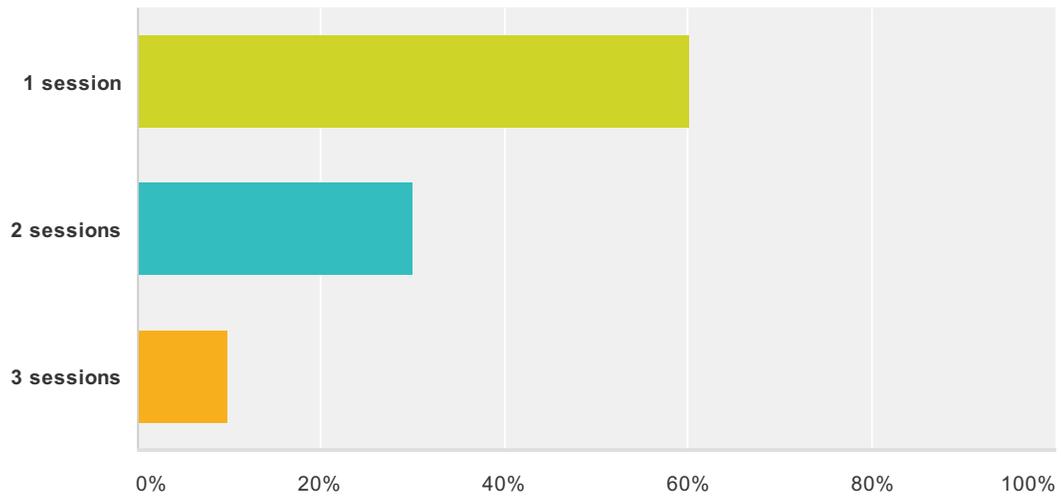
Answered: 10 Skipped: 0



Answer Choices	Responses
Adult	0% 0
Beginner	90% 9
Intermediate	30% 3
Advanced	0% 0
Total Respondents: 10	

Q2 How many Sailing School sessions did you attend?

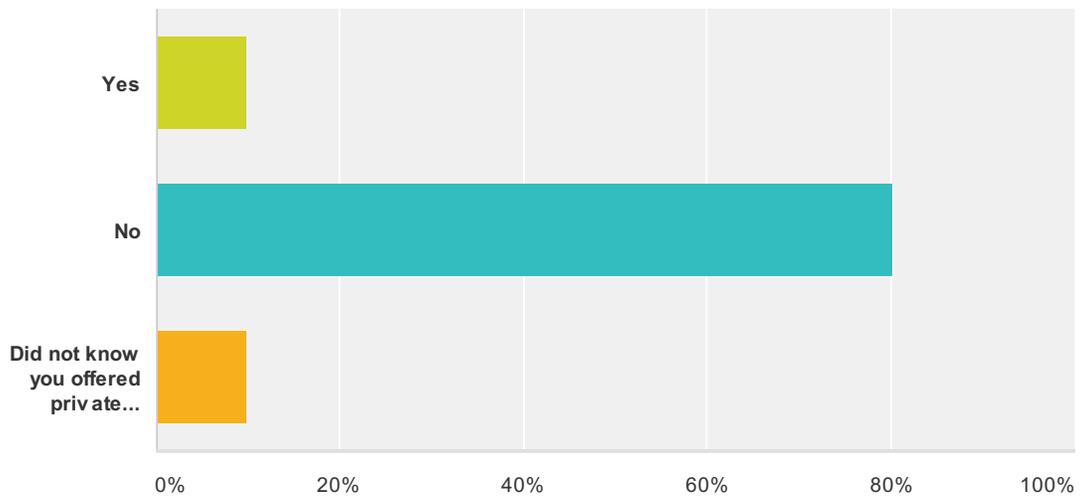
Answered: 10 Skipped: 0



Answer Choices	Responses
1 session	60% 6
2 sessions	30% 3
3 sessions	10% 1
Total	10

Q3 Did you sign up for a private lesson?

Answered: 10 Skipped: 0

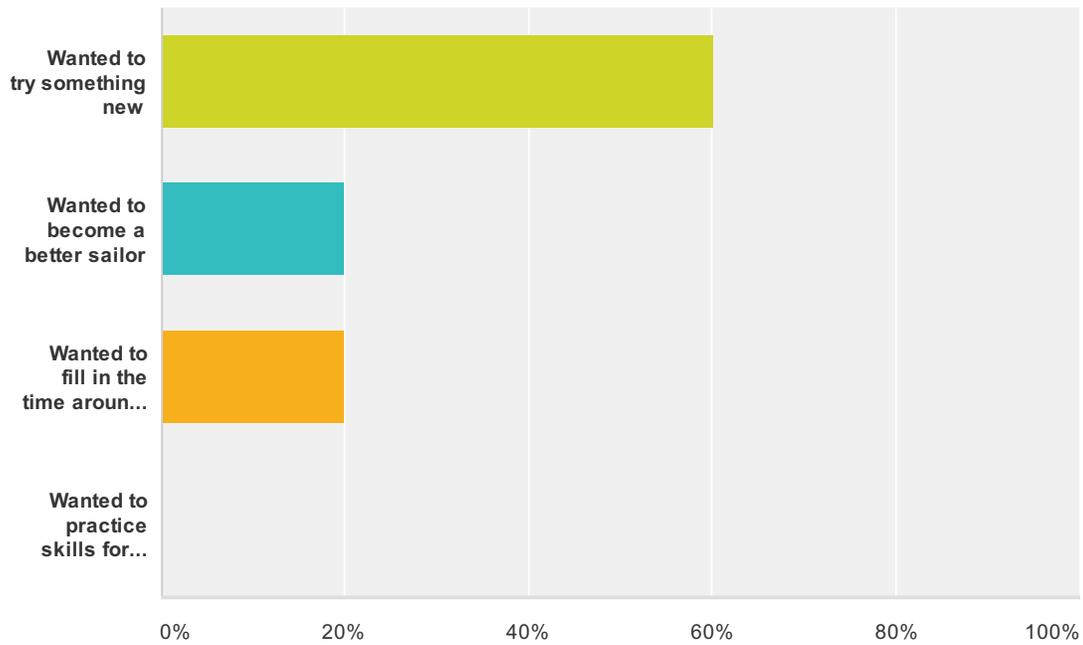


Answer Choices	Responses
Yes	10% 1
No	80% 8
Did not know you offered private lessons	10% 1
Total	10

#	Additional comments	Date
1	class quality private instruction was good. class not so much.	8/24/2013 6:54 PM
2	schedule No - but only because we already scheduled for rest of summer - otherwise would have.	8/22/2013 4:31 PM

Q4 Why did you take a sailing class this summer? (Select one)

Answered: 10 Skipped: 0

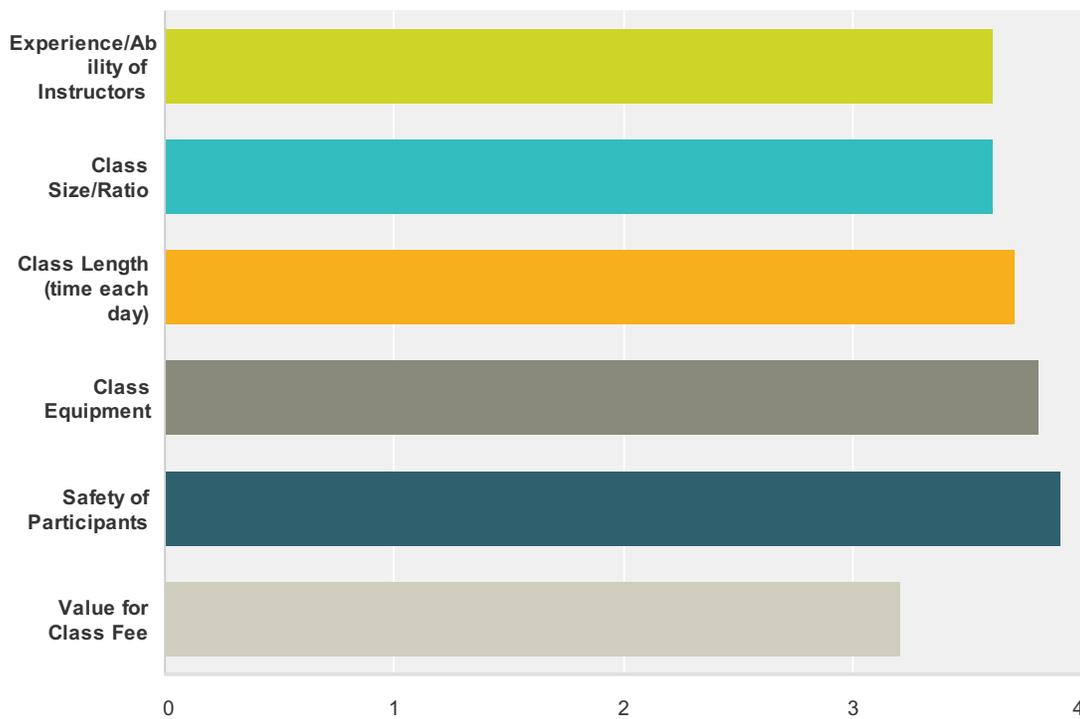


Answer Choices	Responses
Wanted to try something new	60% 6
Wanted to become a better sailor	20% 2
Wanted to fill in the time around regular day camp	20% 2
Wanted to practice skills for an upcoming trip	0% 0
Total	10

#	Other (please specify)	Date
1	history Sailing is in the family; my son needed to learn!	8/27/2013 12:26 PM
2	compliment she really liked the sport	8/24/2013 6:54 PM
3	schedule Wanted to practice before overnight camp	8/22/2013 8:06 PM

**Q5 Please rate your satisfaction about the the following Sailing School elements.
(Select one answer for each row)**

Answered: 10 Skipped: 0

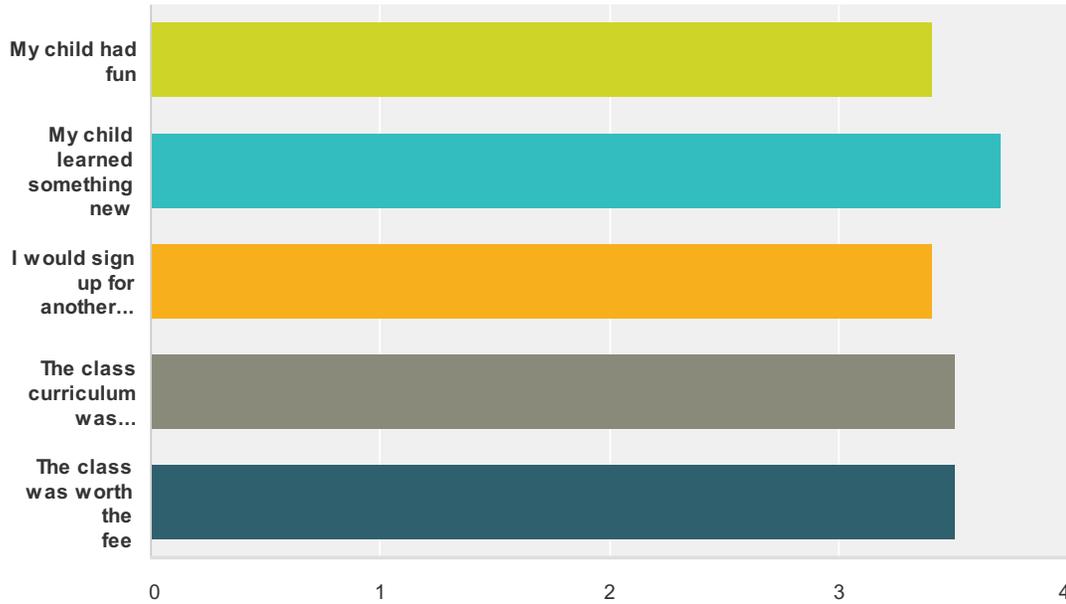


	Excellent	Good	Fair	Poor	Total	Average Rating
Experience/Ability of Instructors	60% 6	40% 4	0% 0	0% 0	10	3.60
Class Size/Ratio	70% 7	20% 2	10% 1	0% 0	10	3.60
Class Length (time each day)	70% 7	30% 3	0% 0	0% 0	10	3.70
Class Equipment	80% 8	20% 2	0% 0	0% 0	10	3.80
Safety of Participants	90% 9	10% 1	0% 0	0% 0	10	3.90
Value for Class Fee	50% 5	30% 3	10% 1	10% 1	10	3.20

#	Please share other comments with us...	Date
1	staff My compliments to the enthusiastic staff. They made sailing COOL.	8/27/2013 12:26 PM
2	games weather the weather was not good. when they couldn't go out they played games, they didn't learn about sailing.	8/24/2013 6:54 PM
3	weather Many of the days were cancelled and then we couldn't do the make up day, maybe a clearer rain policy would be good.	8/23/2013 8:34 AM

**Q6 Please rate the following statements
(select one answer for each row):**

Answered: 10 Skipped: 0

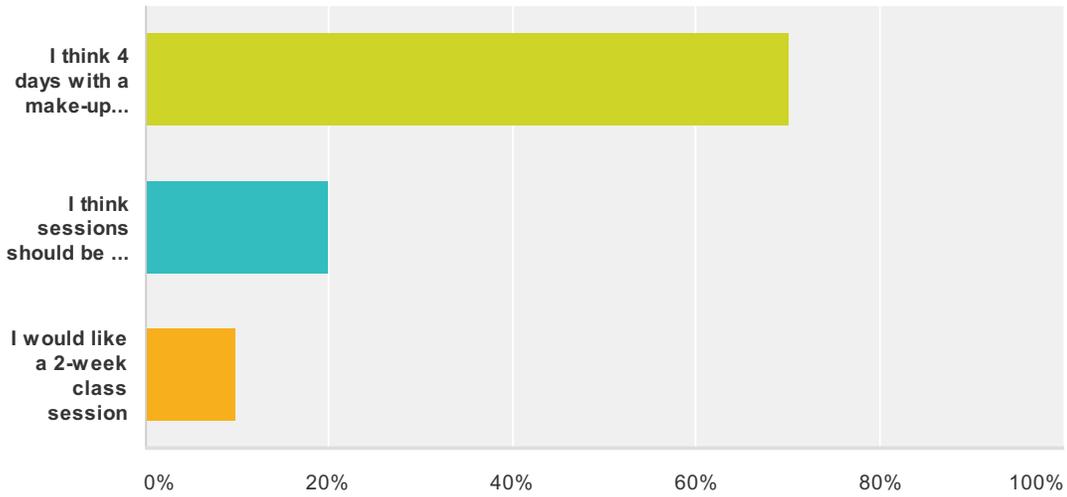


	Strongly agree	Agree	Disagree	Strongly disagree	N/A	Total	Average Rating
My child had fun	40% 4	60% 6	0% 0	0% 0	0% 0	10	3.40
My child learned something new	70% 7	30% 3	0% 0	0% 0	0% 0	10	3.70
I would sign up for another sailing class	60% 6	20% 2	20% 2	0% 0	0% 0	10	3.40
The class curriculum was appropriate to the class level	70% 7	20% 2	0% 0	10% 1	0% 0	10	3.50
The class was worth the fee	70% 7	20% 2	0% 0	10% 1	0% 0	10	3.50

#	Other (please specify)	Date
1	price it was a very expensive class to play playground games. very little sailing instruction.	8/24/2013 6:54 PM

Q7 Currently, our youth sailing classes are Monday-Thursday. How did you feel about the 4-day session length? (Select one)

Answered: 10 Skipped: 0

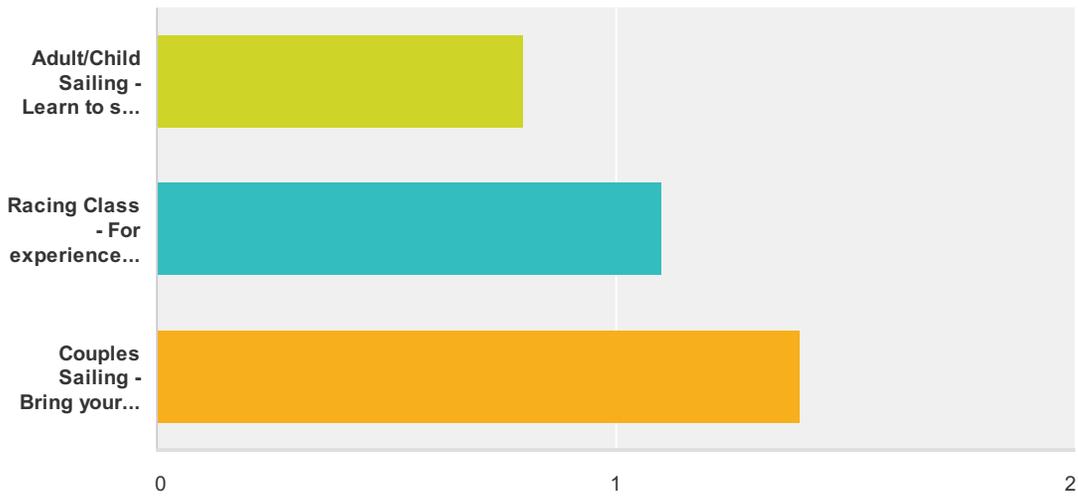


Answer Choices	Responses
I think 4 days with a make-up option on Friday is just right	70% 7
I think sessions should be 5 days long (Monday-Friday)	20% 2
I would like a 2-week class session	10% 1
Total	10

#	Please share any additional class length ideas.	Date
1	weather teach sailing if you can't go out and offer some private sailing instruction if they don't go out on the water at all.	8/24/2013 6:56 PM

Q8 Would you be interested in any of these new sailing classes? (Select all that apply)

Answered: 10 Skipped: 0



	Yes	No	Not Sure	Total	Average Rating
Adult/Child Sailing - Learn to sail with your child	60% 6	10% 1	30% 3	10	0.80
Racing Class - For experienced sailors who are looking for a competitive atmosphere on Lake Michigan	50% 5	30% 3	20% 2	10	1.10
Couples Sailing - Bring your significant other to learn the basics of sailing	20% 2	60% 6	20% 2	10	1.40

#	Other Class Ideas	Date
	There are no responses.	

Q9 Do you have any additional comments about sailing school?

Answered: 2 Skipped: 8

#	Responses	Date
1	<p>class structure You need to figure out a way to discourage parents who are shoving scared kids out on boats. My son's boat had to tum back once because a student freaked out and wouldn't stop crying. That's a waste of everyone's time and the kid himself was a wreck.</p>	8/27/2013 12:28 PM
2	<p>age class structure weather Teach sailing - even if the weather makes it unsafe to go on the water. Also, put age groups together. there was a very young child who was acting out and distracting the group, the other kids were older and really wanted to learn.</p>	8/24/2013 6:56 PM

Glencoe Shores Sailing School - 2013 Lesson Survey

Q10 Personal Information (REQUIRED to enter drawing for \$25 Glencoe Park District credit)

Answered: 9 Skipped: 1

Answer Choices	Responses
Name:	100% 9
Company:	0% 0
Address:	100% 9
Address 2:	0% 0
City/Town:	100% 9
State:	0% 0
ZIP:	0% 0
Country:	0% 0
Email Address:	100% 9
Phone Number:	100% 9

#	Name:	Date
1	Michele Banks	8/27/2013 9:41 PM
2	Nathalie Strassheim	8/27/2013 12:29 PM
3	Selga Chervis	8/25/2013 7:34 PM
4	Lisa Mullen	8/24/2013 6:57 PM
5	Jeanne Nolan	8/23/2013 8:35 AM
6	Mira Duncan	8/22/2013 8:07 PM
7	Este jung	8/22/2013 6:40 PM
8	Nina Pinsky	8/22/2013 5:25 PM
9	andrea kamen	8/22/2013 4:32 PM

#	Company:	Date
	There are no responses.	

#	Address:	Date
1	656 Country Lane	8/27/2013 9:41 PM
2	841 Vernon Ave	8/27/2013 12:29 PM
3	1107 Fairfield Rd	8/25/2013 7:34 PM
4	1739 Birch Road	8/24/2013 6:57 PM
5	110 Maple Hill	8/23/2013 8:35 AM
6	99 Hogarth Ln	8/22/2013 8:07 PM
7	3324 lake knoll drive	8/22/2013 6:40 PM
8	604 stonegate terrace	8/22/2013 5:25 PM
9	672 vernon avenue	8/22/2013 4:32 PM

#	Address 2:	Date
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Glencoe Shores Sailing School - 2013 Lesson Survey

	There are no responses.	
#	City/Town:	Date
1	Glencoe, il	8/27/2013 9:41 PM
2	Glencoe	8/27/2013 12:29 PM
3	Glencoe	8/25/2013 7:34 PM
4	Northbrook	8/24/2013 6:57 PM
5	Glencoe	8/23/2013 8:35 AM
6	Glencoe	8/22/2013 8:07 PM
7	Northbrook Il. 60062	8/22/2013 6:40 PM
8	Glencoe	8/22/2013 5:25 PM
9	Glencoe	8/22/2013 4:32 PM
#	State:	Date
	There are no responses.	
#	ZIP:	Date
	There are no responses.	
#	Country:	Date
	There are no responses.	
#	Email Address:	Date
1	Mmbanks70@hotmail.com	8/27/2013 9:41 PM
2	nstrassheim@sbcglobal.net	8/27/2013 12:29 PM
3	selgacheris@gmail.com	8/25/2013 7:34 PM
4	mullenkl123@yahoo.com	8/24/2013 6:57 PM
5	jeanne@theorganicgardener.net	8/23/2013 8:35 AM
6	Mbduncan@prodigy.net	8/22/2013 8:07 PM
7	Estejung@yahoo.com	8/22/2013 6:40 PM
8	Nina_merel@yahoo.com	8/22/2013 5:25 PM
9	aek0102@aol.com	8/22/2013 4:32 PM
#	Phone Number:	Date
1	2062289646	8/27/2013 9:41 PM
2	847.242.0294	8/27/2013 12:29 PM
3	847-786-4675	8/25/2013 7:34 PM
4	847-977-7935	8/24/2013 6:57 PM
5	847 6362720	8/23/2013 8:35 AM
6	947-786-3036	8/22/2013 8:07 PM
7	224-330-3360	8/22/2013 6:40 PM
8	847-242-0991	8/22/2013 5:25 PM
9	8322164839	8/22/2013 4:32 PM

	FY 2007-2008	FY 2008-2009	FY 2009-2010	FY 2010-2011	FY 2011-2012	FY 2012-2013	Projected FY 2013-2014
Bathing Beach Revenue							
Res Daily Fees	\$ 20,997	\$ 28,033	\$ 20,951	\$ 23,279	\$ 20,343	\$ 22,552	\$21,596
N/R Daily Fees	\$ 62,343	\$ 66,578	\$ 70,829	\$ 106,324	\$ 83,340	\$ 116,283	\$106,509
Res Season Family Pass	\$ 41,175	\$ 44,672	\$ 41,624	\$ 43,439	\$ 40,410	\$ 54,750	\$39,810
Res Ind Pass	\$ 274	\$ 475	\$ 545	\$ 858	\$ 440	\$ 4,975	\$2,355
N/R Season Family Pass	\$ 16,324	\$ 16,594	\$ 14,744	\$ 15,550	\$ 15,455	\$ 10,225	\$9,110
N/R Individual Pass	\$ 310	\$ 460	\$ 355	\$ 210	\$ 632	\$ 740	\$430
Northbrook Pass	N/A	N/A	N/A	N/A	N/A	\$ 23,656	\$15,115
Guest Passes	\$ 4,955	\$ 3,705	\$ 4,160	\$ 3,830	\$ 2,565	\$ 200	\$4,045
Concession Revenue	\$ 4,200	\$ 4,200	\$ 4,200	\$ 4,320	\$ 4,435	\$ 4,525	\$4,661
Misc. Revenue (Over/Short, insurance reimbursement, lost tokens, grants)	\$ 40	\$ 2,966	\$ 3,415	\$ (171)	\$ 5,791	\$ 6,806	\$24
Trellis Rental	\$ 9,743	\$ 8,967	\$ 8,690	\$ 12,041	\$ 9,771	\$ 12,283	\$10,335
Sun Shelter Rental	\$ 9,743	\$ 8,967	\$ 8,690	\$ 12,041	\$ 9,771	\$ 5,815	\$8,910
Chairs and Umbrellas	\$ 1,260	\$ 687	\$ 1,283	\$ 2,567	\$ 350	\$ 329	\$725
Grants	\$ -	\$ -	\$ -	\$ -	\$ 4,055	\$ 4,135	\$4,000
Outside Group Rentals	\$ 9,480	\$ 9,266	\$ 11,488	\$ 15,603	\$ 11,866	\$ 19,336	\$15,839
Total Revenue Beach	\$ 179,571	\$ 186,687	\$ 182,627	\$ 230,238	\$ 201,144	\$ 286,881	\$243,023
Expense							
Wages (FT and PT)	\$ 147,246	\$ 133,010	\$ 151,247	\$ 152,505	\$ 152,157	\$ 172,030	164,121
Utilities	\$ 8,310	\$ 8,116	\$ 14,334	\$ 12,111	\$ 12,900	\$ 11,218	11,200
Contractual Services	\$ 14,797	\$ 11,275	\$ 10,574	\$ 12,978	\$ 10,671	\$ 11,451	14,872
Supplies	\$ 12,734	\$ 14,842	\$ 13,709	\$ 14,064	\$ 14,739	\$ 15,777	17,565
Capital	\$ 10,232	\$ 2,241	\$ 6,266	\$ 20,611	\$ 8,241	\$ 11,432	6,236
Fixed Charges/Dues	\$ 725	\$ 425	\$ -	\$ 1,190	\$ 132	\$ -	0
Misc.	\$ 3,254	\$ 1,284	\$ -	\$ 1,000	\$ 1,575	\$ -	0
G&A	\$ 54,769	\$ 56,675	\$ 58,938	\$ 54,654	\$ 61,182	\$ 40,093	43,787

Total Expenses	\$ 197,298	\$ 171,193	\$ 196,130	\$ 268,103	\$ 264,684	\$ 263,024	257,781
Beach Net	\$ 17,727	\$ 15,494	\$ 13,503	\$ (37,865)	\$ (63,539)	\$ 23,857	-15,023

*The G&A allocation was changed in FY 12/13 to split the expense to both Boat and Beach 65%/35%.

Boating Beach

Revenues	FY 2007-2008	FY 2008-2009	FY 2009-2010	FY 2010-2011	FY 2011-12	FY 2012-2013	Projected FY 2013-2014
Boat Storage	\$46,212	\$43,056	\$51,507	\$56,470	\$54,715	\$58,463	\$55,910
Sailing Rentals	\$3,288	\$2,030	\$2,544	\$650**	\$5,380	\$3,613	\$5,850
Winter Boat Storage	\$11,650	\$11,463	\$13,850	\$12,100	\$13,965	\$12,995	\$13,000
Total Revenue	\$61,150	\$56,549	\$67,901	\$69,220	\$74,060	\$75,071	\$74,760

** contract with Great Lakes Paddle Board

Expenses	FY 2007-2008	FY 2008-2009	FY 2009-2010	FY 2010-2011	FY 2011-2012	FY 2012-2013	Projected FY 2013-2014
PT Wages	\$45,148	\$50,527	\$43,476	\$43,854	\$37,941	\$46,437	\$42,189
Utilities	\$2,080	\$5,132	\$5,055	\$5,154	\$5,125	\$3,922	\$4,450
Contractual	\$3,253	\$4,997	\$2,709	\$7,092	\$5,846	\$7,952	\$3,619
Supplies	\$5,030	\$5,156	\$4,690	\$9,862	\$6,360	\$6,360	\$9,060
Capital	\$6,816	\$3,235	\$6,010	\$5,300	\$10,007	\$5,659	\$3,082
G&A						\$21,587	\$23,578
Total Expenses	\$62,327	\$69,047	\$61,940	\$71,262	\$68,832	\$91,917	\$85,978

Total Beach Net

	\$ 17,727	\$ 15,494	\$ 13,503	\$ (37,865)	\$ (63,539)	\$ 23,857	-15,023
Total Boat Net	(\$1,177)	(\$12,858)	\$5,960	(\$2,041)	\$4,843	(\$16,847)	(\$11,218)

Beach/Boat Programs	FY 2007-2008	FY 2008-2009	FY 2009-2010	FY 2010-2011	FY 2011-2012	FY 2012-2013	FY 2013-2014
Revenue							
Sailing Classes	\$ 900	\$ 3,436	\$ 15,859	\$ 20,525	\$ 23,270	\$ 23,800	\$15,544
Private Sailing	\$ 1,280	\$ 368	\$ 710	\$ 180	\$ -	\$ 770	\$610
Kayak Excursion	\$ 525	\$ 236	\$ 464	\$ 160	\$ 60	\$ 120	100
Lifeguard Training Class	\$ 1,185	\$ 2,445	\$ -	\$ -	\$ -	\$ 1,057	\$1,350
Total Revenue	\$ 3,890	\$ 6,485	\$ 17,033	\$ 20,865	\$ 23,480	\$ 26,941	\$17,774
Expenses							
PT Wages	\$ 2,203	\$ 1,178	\$ 8,544	\$ 8,658	\$ 7,161	\$ 9,192	8,162
Contractual	\$ -	\$ -	\$ 73	\$ -	\$ -	\$ 1,057	3,570
Supplies	\$ 2,088	\$ 2,727	\$ 2,645	\$ 748	\$ -	\$ 781	2,303
Total Expenses	\$ 4,291	\$ 4,505	\$ 11,268	\$ 8,658	\$ 7,161	\$ 11,030	14,035
Programs Net	\$ (401)	\$ 1,979	\$ 5,771	\$ 11,459	\$ 16,319	\$ 15,911	\$3,738

Glencoe Park District
Glencoe Beach/Boat
Revenues/Expenditures Overview 2013

	Budget	Projected as of 2/29/14	% Collected/Spent
Beach Operations			
Revenues			
Season Pass Sales	\$171,750	\$177,374	103%
Daily Fees	\$22,500	\$21,596	96%
Rental Income	\$32,150	\$35,902	112%
Concession	\$4,620	\$4,661	101%
Grant	\$4,000	\$4,000	100%
Total Revenue	\$235,120	\$243,533	104%
Direct Expense			
Salary & Wages	\$189,370	\$164,121	87%
Utilities	\$13,400	\$11,200	84%
Contractual	\$19,050	\$14,872	78%
Supplies	\$12,865	\$17,565	136%
Capital	\$21,500	\$6,236	29%
G&A	\$45,255	\$43,787	96%
Total Expense	\$303,440	\$257,781	85%
Revenue Over Expenditures	-\$68,320	-\$21,986	
Boat Operations			
Revenue			
Sailboat Rental	\$5,250	\$5,850	111%
Boat Spaces	\$59,000	\$55,910	95%
Winter Boat Storage	\$13,000	\$13,000	100%
Total Revenue	\$77,250	\$74,760	97%
Expense			
Salaries & Wages	\$46,900	\$42,189	90%
Utilities	\$6,450	\$4,450	69%
Contractual	\$12,500	\$3,619	29%
Supplies	\$9,200	\$9,060	98%
Capital	\$13,500	\$3,082	23%
G&A	\$24,365	\$23,578	97%
Total Expense	\$112,915	\$85,978	76%
Revenue Over Expenditures	-\$35,665	-\$11,218	
Total Beach/Boat Revenue	\$312,370	\$317,518	
Total Beach/Boat Expense	\$416,355	\$343,759	
Net Revenue	-\$103,985	-\$26,241	

MINUTES OF THE GLENCOE BEACH AND LAKEFRONT ADVISORY GROUP MEETING
NOVEMBER 5, 2013. HELD AT TAKIFF CENTER, 999 GREEN BAY RD., GLENCOE, ILLINOIS

The meeting was called to order at 7:05 p.m. by Andre Lerman, Chair.

Roll Call: In attendance were Andre Lerman, Lisa Brooks, Seth Palatnik, Jon Ruderman, Laurie Morse, Tom Sparks, and John Fitzgerald. Also in attendance were Park Board Executive Director Lisa Sheppard, Steve Nagle, Director of Operations, David Johnson, Facilities Supervisor, and a group of about 30 from the public seated in the audience.

Brooks called a motion to approve the minutes of the June 20, 2013 meeting of the Glencoe Beach and Lakefront Advisory Group and Palatnik seconded. The motion was approved unanimously.

Lerman recognized the sizeable audience, many of whom noted to him prior to the meeting that they came to hear the discussion about the Water Plant update. In order to be respectful of their time, he announced that the order of the agenda will be changed slightly, starting first with agenda item 8 – Village Request – Water Plant Update, and then continuing with the rest of the agenda as originally listed, with an additional opportunity after agenda item 7 (at the end of the meeting) for an second “matters from the public” item regarding any additional topics not otherwise covered in the meeting.

Lerman then explained how this agenda item on the Water Plant update will be addressed. He said that he would ask Lisa Sheppard to provide a brief update on the Village Request related to plans for the Water Plant strictly from the perspective of how it impacts the Park District, and noted that broader questions and explanations related to the Village of Glencoe’s approach to determining the need for a replacement plant, their engineering and cost review of various options and locations of such a replacement plant, and their alternatives to financing such a plant, including details on their negotiations with the Northwest Water Commission should be left to the Village to present this information to the public at a Village meeting at Village Hall, and not at a Park District meeting at Takiff Center, given the limited nature of the Park District’s involvement in the project. He also reminded Advisory Group members that the Glencoe Park District and the Village of Glencoe are two separate and distinct units of government, and asked the group and members of the public to keep to comments strictly connected to those issues pertaining to the Park District’s direct involvement with the Village’s request – and not to dwell on separate issues related only to the Village Government, in order to be respectful of everyone’s time.

After Sheppard’s presentation, Lerman continued, there would be an opportunity for the Advisory Group to ask questions or offer comments, and after that, an opportunity for the public to provide comments, before any closing comments by the Advisory Group members. He also reminded the group that as Chair, he applies Robert’s Rules of Order to conduct proceedings, and that to be respectful of time, each speaker will be allotted three minutes at the discretion of the Chair, after which, the speaker will be notified by the Chair that their time has expired and they will be asked to conclude their remarks.

Sheppard began by informing the Group that representatives from the Village approached her and Board President Bob Kimble in September about the possibility of a “Land Swap” between the Village and the Park District, involving the land under the Village owned Water Treatment Plant and the Park District owned Perlman Park Boating Beach, which is directly north of the Water Filtration Plant. The Village indicated that its intent was to build a replacement water plant on the current Perlman Park site, and then to eventually tear down the existing water plant.

The Village requested an opportunity for its officials to come to the regular October Park Board meeting. At that meeting, the Village officials made PowerPoint presentation similar to the one that is currently posted on the Village of Glencoe website, under “Glencoe Webcast” for the Village Board meeting of October 17, 2013. The presentation is found from minute 18 to minute 43 on that webcast.

Sheppard pointed out that a Land Swap would necessarily result in a significant disruption of services to patrons and a loss of revenue to the District, in addition to various costs to the District including replacement of facilities lost from the Land Swap. She noted that in the event that land under the current

water plant was provided to the Park District post demolition, that there would be the opportunity of a connected footprint of the main beach after any necessary ecological restoration was completed.

Sheppard continued that the Park District Board does not know if it wants to do a Land Swap with the Village as described. She also noted two specific Deed restrictions related to the 1967 gift of Perlman Park to the Park District, as requested by the Perlman family and accepted by the Park Board. The deed restrictions include the following: the land conveyed shall be used for recreation-boating; and, no building or structure shall be built on the land hereby which would impair from the houses or tableland (now located on the balance of said Lot 1). She said that the Park District has requested a legal opinion but has not yet received one from its attorney.

Finally, she noted that the a letter was sent to three residents who own property immediately adjacent to Perlman Park, co signed by the Village President and Park Board President, notifying them of Village's intent to explore the possibility of constructing a water plant at Perlman Park, and invited these residents to schedule a meeting with the Village Manager to learn more.

After Sheppard's presentation, Jon Ruderman was the first Advisory Group member to comment and was given three minutes. He mentioned that he lives a block from the beach, on Park and Longwood, and worked as a harbormaster for 13 years, and started sailing at Perlman Park in 1969. He said that he was there when the deed was given to protect the land for recreation – boating and noted that this was a promise made by the Park District to the donor. He noted that he went to the Village website and watched the video and had a number of unanswered questions for the Village. He said that he could see disadvantages for the Park District in any potential Land Swap and commented about the lack of details from the Village about its plans. He also asked Sheppard if she knew how long any potential disruption related to construction, demolition and restoration would be, and Sheppard said that she did not know the answer to that.

Morse then recognized and was given three minutes. She spoke, and noted that she was concerned about the Village's lack of communication about this project and recommended that officials from the Park District formally ask Village President Larry Levin to put this topic as an agenda item on one of its public meetings. She also commented that the letter sent to the three families implies that the Park District is cooperating with the Village on pursuing the project, prompting the families to incur the expense of hiring legal counsel in response. She said she is disappointed that the Village has put the Park District in this position of having to address questions about a project that it is not directly involved with. From viewing the Village meeting video, she noted that the Village was apparently involved with discussions regarding the future of the entire Glencoe Beach with the Northwest Water Commission, potentially evaluating options of constructing a very large water filtration plant on the entire beach, and these discussions happened without the knowledge of the Park District that owns the land. She said that until the Village fully socializes information about this project to the entire community, she believes that it is in the best interest of the Park District to distance itself from discussions that would relate to destruction of the beach and any potential liability associated with that destruction. Finally, she praised the Park District for its transparency and openness in sharing status of this high impact topic and hopes that the Village of Glencoe could follow the Park District's lead in terms of openness and transparency.

Tom Sparks was recognized by the Chair and was given three minutes. He noted that he now lives in Wilmette, but believes that Village of Glencoe officials will do the right thing and that the Park District should just trust them with this project.

After that comment by Sparks, Lerman then asked if there other members of the Advisory Group who would like to comment on this topic. Hearing none, he then asked if there were members of the public who would like to address the Chair on this topic.

Jay Dempsey, Glencoe resident, was the first to be recognized by the Chair and given three minutes. He said that he lives in the house on the bluff directly above Perlman Park. He pointed out that one of the major factors in his decision to purchase the property was the covenants in the deed from the 1967 gift from the Perlman family to the Glencoe Park District. He said he was one of the residents who received

the letter from the Village and Park Board Presidents, and handed out copies of that letter to Advisory Group members and members of the public. He said that he and his lawyers met with Village President Levin, who mentioned to him that the Village would use its powers of eminent domain if there was resistance to the Village's intent to violate the restrictive deeds for Perlman Park as part of their plan to build a water plant on the beach immediately East of his property. He also noted that the proposed project would damage the bluff below his house. He said that he has hired Lawyers to represent him on this issue and that the meeting with Levin and the Village was very upsetting and disappointing to him.

Tamara Dempsey, Glencoe resident, was recognized by the Chair and given three minutes. She said that she had been in touch with descendants of the donor, who, when hearing of the Village's proposed plans, told her that they were "appalled" and "blown away" that their father's donation would ever be inconsideration to be usurped by the Village of Glencoe declaring eminent domain and said that they were very much against the whole idea of constructing a water plant on the grounds of Perlman Park. She said that it would be a shame for the Village and the Park District to set a precedent to overturn the intent of a charitable donation, because of the chilling effect that this action will have on future potential donors. She concluded by saying that this is not she has known Glencoe to operate in the past.

Larry Levin, Glencoe resident and Village President was recognized by the Chair and was given three minutes. He noted that the Village is reviewing issues related to continuing water quality for Glencoe, and has made no decision on whether to construct a water plant, and if so, where it would be located, and that he and the Village are pursuing learning to determine the facts concerning all alternatives. One of the considerations that the Village is looking at is constructing a replacement Water Filtration Plant north of the current facility. He said that he did not propose a Land Swap to the Glencoe Park District. He encouraged anyone who had thoughts or suggestions to approach the Village.

Tom Sparks then made out of order comments without being recognized by the Chair. He then left the meeting. Bob Footlik, Glencoe resident, was recognized by the Chair and given three minutes. He said that he was open to learn more about the project at a Village meeting to better understand what is in the deal for Village residents. Janet Lerman, Glencoe resident, was recognized by the Chair and given three minutes. She spoke to request that the Village of Glencoe have an open and public meeting as soon as possible, and to place an agenda item to discuss the Village's plans for a new water plant, and to actively promote the agenda item to all residents to encourage them to understand the Village's plans and to offer residents full transparency related to options and considerations for this proposed project.

There were no other comments from the public on this topic. Lerman then asked if there was anyone from the Advisory Group who had concluding comments.

Jon Ruderman was recognized by the Chair and was given three minutes. He commented that he wants to see how the two units of government can work together to explore alternative options different than using valuable real estate on the beach for a replacement water plant. Morse was then recognized and was given three minutes. She requested that Park District officials ask the Village Trustees to include a Water Plant update as an agenda item at their next regular meeting. Lerman then addressed the group, giving himself three minutes. He noted that the suggestion of the Village's potential use of its Eminent Domain powers was most troubling to him, and it potentially puts the Village in an adversarial position against the Park District, should the Park District not agree to the Village's request for consideration of a potential Land Swap.

At this point in the meeting, there were no other comments by members of the Advisory Group, and Lerman as Chair called a five minute recess at 7:55 p.m.

At 8:00 p.m., Lerman reconvened the meeting to cover the remaining agenda items.

The Chair recognized Steve Nagle and asked him to lead the discussion on the agenda items relating to the Overview of the 2013 Beach season, and the initial survey results from beach patrons and noted that he would recognize members of the public as appropriate during this discussion.

Nagle recognized David Johnson, Facilities Director, for an amazing 2013 season, and said that the District accomplished "Goal 1" which was having a safe season.

Johnson provided an update of the 2013 season. He referenced numerous special events, including the Father's Day barbecue, the Pass Holders appreciation day, and others. He noted that the season started out cold and rainy in May and June, which depressed initial token and daily pass revenues. However, the warmer and drier months of July and August helped sales which enabled the District fill much of the revenue gap as a result. He referenced that the Lifeguard games were held at Glencoe Beach this year, with competition from other districts, and this event helped provide an enrichment team building experience for the seasonal staff. He added that there was many returning staff in 2013 which helped with continuity, and that recruiting efforts in 2014 will focus on New Trier and Northwestern students.

In terms of the sailing school, Johnson commented that the District hired staff with experience from the Northwestern Sailing program, and funded some of the training through PDRMA. He said that staff is learning from weather agencies, and working with other beach communities on protocols in dealing with hazardous weather conditions.

Nagle referred to the beach patron and sailing program survey and asked Advisory Group members to review the preliminary results. He said that the Boater survey is due on Nov 10th. Johnson noted that out of the 43 returned beach pass holder surveys, there were 18 excellent ratings, 22 Good ratings and 2 fair ratings.

Morse was recognized by the Chair and was given three minutes. She commented that this was a "great summer". She asked about year over year increase statistics for youth sailing, an update on water quality results for the year. Nagle said that he would research and get back to the group with that information.

Nagle continued that the signage program this year had a positive impact in decreased incidents relating to enforcement of beach rules, and that the courtesy patrol also helped this effort.

The Chair recognized Larry Smith, boater and Glenview resident, who was given three minutes. Smith complimented the signage program and the courtesy patrol, and said that these enhancements improved safety on the "South" boating beach effectively keeping stray swimmers out of the boat launching lanes.

Nagle also noted that he and Johnson have been meeting with a small group of boaters representing the Glencoe Boat Club, to review and seek input on boating operations and plans for 2014.

Lerman opened up the discussion on Thoughts for 2014 beach season.

There was a discussion about dogs on the beach in the offseason who are off leash. Ruderman was recognized by the Chair and given three minutes. He asked Sheppard to ensure that the existing ordinances continue to be enforced as needed.

Michael Glass, Glencoe resident, was recognized by the Chair and given three minutes. He asked Nagle about policies for kite boarding. Nagle was unaware of such policies and told the group that he would look into this and report back.

Fitzgerald was recognized by the Chair and given three minutes. He thanked staff for a good season, and spoke about the importance of the Advisory Group as a set of "eyes and ears" for the board and staff to help them with policies and oversight of the Beach and operations.

Bob Footlik, Glencoe resident, was recognized by the Chair and given three minutes. He asked staff about plans for the 75 foot parcel of beach south of the Trellis that was gifted to the Park District by the Wollins family. Discussion ensued, and it was noted that the sand build up there makes for a shallow area that could possibly be opened up as a "tot beach".

Ruderman was recognized by the Chair and was given three minutes. He noted that one of the long time core features of the services at the boating beach includes having harbormasters assist boaters with moving boats from sand spaces to the shoreline, and he praised the Park District for this service, which he noted that he performed personally as a harbormaster himself in the 1970s. He observed at times this year, the majority of the harbormasters would station themselves inside the boat house on days when there were surf and challenging conditions for launch and return. He suggested better supervision and training to direct harbormasters to have protocol that has them stationed at the shoreline on those days, for safety purposed, and he noted that this was accepted protocol for the Park District in the past.

The Chair recognized Jay Adler, boater and Buffalo Grove resident, who was given three minutes. Adler asked about the process for setting beach fees. Lerman replied that staff will do a full comparison to other beach facilities and will bring their recommendations to the next Advisory Group meeting, expected to be held in late January or early February for discussion, before a final recommendation to the board for approval, probably at the February regular board meeting. He encouraged members of the public to reach out to staff between now and then to provide any additional input as staff will be finalizing their 2013 beach season report and presenting a draft of the 2014 Beach season plans, which will include operational enhancements, capital expenditure requests, 2014 fee levels and other related items.

Lerman then discussed the item related to Lakefront Advisory Group member terms. He said that the terms for the two year positions were expiring at on November 15th, and that applications to fill those spots that will be open are now being accepted. He said that the application form and instructions for completion are on the Park District website, and noted that an e-mail to the general Park District distribution list and to beach patrons will be sent soon soliciting applications. He encouraged anyone interested in serving to apply.

The Chair then asked the Group and the public if there were any additional matters that anyone would like to speak on. The Chair recognized Michael Glass, Glencoe resident, who was given three minutes. He said that he was the "course designer" for the Frisbee course at Watts Park. He has noticed that a number of trees have been removed, possibly due to disease, and that new trees are being planted that may impact the design of the course. He asked if he could contact the District Arborist to provide input into possible location of new trees to ensure that the course design continuity is preserved as replacement trees are planted. Sheppard responded that she would have Rick Bold, Director of Parks, contact him to facilitate those discussions.

With no further business, Brooks offered a motion to adjourn, and Ruderman seconded, and the motion passed. The meeting adjourned at 8:45 p.m.